



American Senior
Communities®

Our Core Values

Compassion, Accountability, Relationships and **Excellence** are the core values for American Senior Communities. These words not only form an acronym for CARE, they are also guiding principles to help each of us make the right choices. They not only frame our decisions, but they also guide our actions. These values provide the framework for all of our relationships with our customers, team members, family members and community at large.

It's how we live out our mission together. This is accomplished by possessing a genuine love for the people we serve and for those who are serving alongside of us. It's not just a job, but a calling, a purpose, a way to become fully alive as we each choose to live a life dedicated to serving others!

Compassion: We treat individuals with kindness, empathy and respect.

Accountability: We take individual ownership for actions and results.

Relationships: We build and maintain positive relationships through common purpose and open communication.

Excellence: We provide the best service and outcomes possible by going above and beyond to exceed our customers' expectations.

Quest For Excellence

At American Senior Communities, our caring people make the difference. That's why we created the Quest for Excellence program to honor exceptional ASC employees for the service they provide our residents each and every day. Annually, Quest for Excellence winners are selected and honored at each location, where they exhibit our core values in extraordinary ways and serve as role models to their peers.

Congratulations to all the 2023 Quest for Excellence winners. Thank you for a job well done!





Gloria Hagemier

— RN —

Allisonville Meadows

Allisonville Meadows is pleased to announce Gloria Hagemier as our Quest for Excellence winner for 2023! Gloria is a second shift RN who takes wonderful care of our residents.

Nursing is actually a second career for Gloria, who began in the tourism industry. She then became a clinical social worker, but felt that she could do more good as a nurse and pursued her RN. Gloria maintains the customer service skills of a tourism professional, the heart of a social worker and the skill of an elite Registered Nurse. Her background makes her a unique and excellent champion for our residents.

This excellence is further evident in the staffing at Allisonville Meadows. It is rare to find second shifts that are better staffed than days in our industry. With Gloria as the backbone of the second shift, it is the best staffed shift in the operation and accounts for very little turnover.

Gloria was born in the Philippines where she met her American husband. She is a fitness fanatic and prepares for her shifts at Allisonville Meadows with a trip to the gym. Gloria loves dancing of all kinds and incorporates that in her fitness lifestyle whenever she can. One only needs to watch her as she performs her duties to understand that nothing slows her down.

Gloria is the glue that keeps evenings at Allisonville Meadows on an even keel. She is an effective leader who maintains a neat and patient-focused team. She is a magnificent clinical nurse, but what sets her apart is the higher level of customer service she brings to the table. She represents the very best of the facets of the CARE mindset! Congratulations, Gloria!





Sameh Gerges

— LEAD COOK —

Allisonville Meadows Assisted Living

Allisonville Meadows Assisted Living is excited to nominate Sameh Gerges, Lead Cook, as our Quest for Excellence winner for 2023! Sameh has been a proud team member at Allisonville Meadows Assisted Living for over three years. Ever reliable, hardworking and dedicated to his residents and team, when given a task Sameh goes above and beyond what is expected to ensure satisfaction. There is no task that is too big for him!

Sameh is known by his coworkers for being reliable and hardworking. "I always know the kitchen is in good hands when Sameh is working," said one of his teammates. "He always finds a way to navigate through the challenges while keeping communication open."

Sameh prides himself on his performance and inspires others to do the same. There is nothing that he will ask of his team members that he is not willing to do himself. He can always be trusted to ensure that proper sanitation practices are followed, and that meals exceed resident's expectations. When asked what is his favorite part of his job, he responded with "I love my residents and I enjoy cooking for them!"

Without Sameh, the Allisonville Meadows Assisted Living family would not be the same. Congratulations and thank you for all you do, Sameh. We appreciate you!





Dallas Anderson

— CNA —

American Village



American Village is honored to introduce our 2023 Quest for Excellence winner, Dallas Anderson! Dallas is a Certified Nursing Assistant who has been with American Village for almost two years. Dallas earned this award by championing our CARE values, and because of his dedication and the genuine care he provides for his patients and their families. His compassion is truly unmatched.

Dallas is a role model to everyone around him, exhibiting professionalism, positivity and outstanding customer service. He takes great pride in his work, saying, “To me, there is no greater honor than to care for others.”

Dallas is married and has a son and a daughter. In his free time, he enjoys spending time with his family and being outdoors.

“Dallas is everywhere and does anything he’s asked,” commented one of his teammates. “He is always willing to help and is simply the best.” One of his managers remarked, “When Dallas is on a unit, I know everything is going to run smoothly!”

And most importantly, the people in his care adore him. One resident said, “I LOVE Dallas. I have counted on him so many times, and he has never let me down.” We are grateful for all that you do, Dallas! You are an exemplary employee and CNA, and very much deserving of this award.





Latoya Craft

— CULINARY SERVER / PRECEPTOR —
American Village Lincoln Lodge

American Village Lincoln Lodge is honored to introduce our 2023 Quest for Excellence winner, Latoya Craft! Latoya is a Lead Culinary Server & Preceptor who has been with us a little over two years.

Latoya is an extraordinary person who deeply cares for others. When asked about serving seniors, she responded, “I just LOVE it. My grandparents passed away when I was young and I didn’t really get to experience what it was like having grandparents. But here, I feel like I have a bunch of grandparents! They are like family and good friends.”

Latoya was nominated by coworkers and residents alike, all citing just how amazing she is. “Latoya makes me feel welcome and is the reason I look forward to work,” said one of Latoya’s team members. “She ensures I am OK and is always there with a smile and joke if I’m feeling down.”

Latoya is very creative and enjoys hobbies that involve arts and crafts. She also loves to dance...which bodes well since her husband is a DJ! For many years she volunteered teaching children the art of dance. Latoya has two children of her own, and one incredibly adorable granddaughter.

“Latoya makes a dining room full of residents light up,” said one resident. “Latoya hit the ground running the moment she came through the door,” says her Culinary Manager. “She learned multiple roles in just a few weeks. I admire her love for the residents and how she is always putting their needs above her own. She is professional, organized, loving and helpful. She is a true leader who we are all very fond of.”

Congratulations, Latoya!





Benjamin Huelsman

— MEMORY CARE ACTIVITIES ASSISTANT —

Arbor Grove Village

Arbor Grove Village congratulates Benjamin Huelsman, our 2023 Quest for Excellence winner! Ben has served residents at Arbor Grove Village for over five years in our Memory Care neighborhood as an Activities Assistant. He exemplifies ASC's CARE values in the way he treats each resident with compassionate care.

Ben was born and raised in Batesville, Indiana. After graduating from Batesville High School in 2009, Ben realized that he wanted to help others and found himself working in healthcare with Arbor Grove's memory care residents.

Ben believes his role at Arbor Grove Village is a blessing. His motto is: Be a blessing if you need a blessing. He receives great joy and satisfaction when engaging with the residents and loves hearing their wisdom and stories of the past.

Ben enjoys music, working on his cars and bicycles, fishing and camping. He also finds the time to go through no-longer-used belongings so he can donate them to the homeless.

Emily Huelsman, LPN and Ben's sister, said, "Ben was born a miracle and through this he has overcome so many obstacles in his life. Growing through those obstacles, he learned patience, hope and love. These are three gifts he extends not only to his co-workers, but also to the residents he engages. His presence is a joy for all to be around." We couldn't be more thankful for you, Ben! Congratulations!





Catrina Poelstra

– LPN –

Aster Place

Aster Place is proud to announce that our amazing nurse, Catrina Poelstra, LPN, has been chosen to be our 2023 Quest for Excellence winner! Without a doubt, Catrina is a very strong representation of what we seek in our caregivers – someone who is compassionate, understanding, dependable, genuinely kind and full of integrity.

Catrina has spent her entire nursing career serving seniors. “There is a such a rich history to learn from them, and if I can help put a smile on their face and help them feel even a little better on any given day...that makes my heart so happy,” said Catrina. Graduating from Ivy Tech as an LPN in 1996, Catrina worked for the local Veterans Home then joined the Aster Place family in June 2018.

Catrina has been married to her wonderful husband Scott for 27 years. They have two beautiful kids: Jacob, a senior in high school, and Abby, a sophomore. Any free time for Catrina is largely spent enjoying family time together.

Catrina is often praised during care plan meetings. Residents and family members have been known to say “you need to figure out a way to clone her!” We couldn’t agree more! Congratulations, Catrina, we are honored to have you as our 2023 Quest for Excellence winner!





Johnathan Anderson

— CNA —

Autumn Ridge Rehabilitation Centre

Autumn Ridge Rehabilitation Centre is pleased to announce that Johnathan Anderson, CNA, is our 2023 Quest for Excellence winner! Johnathan has been with Autumn Ridge for one year, and has accomplished much in this short amount of time. After graduating from Northfield Junior-Senior High School in 2022, he began working at Autumn Ridge as a Nurse Aide In-Training. Once he completed his training, Johnathan received his CNA license in November of 2022.

Johnathan lives in Wabash with his family. He enjoys spending time with his friends and family, and some of his favorite hobbies include fishing and horseback riding.

Johnathan brings a positive, caring attitude to work every day. "Johnathan always has a smile on his face and an upbeat attitude," said one of his coworkers. "He is a joy to work with and you can just tell that he really cares about the residents."

Johnathan demonstrates our CARE values daily through the kindness, compassion and time he gives to his residents and staff alike. "One of my biggest joys in life is being able to help the people who need it the most," said Johnathan.

Thank you, Johnathan, for everything you do for our residents, families and team. You have a great future ahead of you! Congratulations!





Cammie Beard

– CULINARY & NUTRITION MANAGER –

Avalon Village

Avalon Village's 2023 Quest for Excellence winner is Cammie Beard! As Avalon Village's Dietary Manager, Cammie exhibits our CARE values of Compassion, Accountability, Relationships and Excellence in all that she does.

Her love for the kitchen started many years ago when she started working as a cook. This experience inspired her to make a career in serving others. When the opportunity to cook for the elderly at Avalon Village came along, Cammie knew that she had found where she belonged. She truly feels at home with the residents, staff and family members at Avalon Village.

Cammie has been married for ten years and has two children and four dogs. When not spending time with her residents, she enjoys any activity that puts her out on the river: she loves to kayak and camp! She describes herself as very adventurous and has a love for nature.

Several of Cammie's team members say that it's her compassion for people that sets her apart from the crowd. Congratulations, Cammie! We are proud to have you as our 2023 Quest for Excellence winner.





Alnita Carpenter

— CNA —

Beech Grove Meadows

Beech Grove Meadows congratulates Alnita Carpenter, our 2023 Quest for Excellence winner! Alnita became a Certified Nursing Assistant in 1989 and has worked for Beech Grove Meadows for just over five years. She loves taking care of the residents, making sure that their needs are met and that they feel safe and happy.

An only child, Alnita was born and raised in Indianapolis. When she was young, she was moved by watching hospital staff care for her grandfather. After he had passed away, she decided that she wanted to become a CNA and work with the elderly.

Alnita has been married to her husband Angelo for five years. She has two sons, four stepchildren and ten grandchildren! When she isn't working at Beech Grove Meadows, she enjoys traveling, going to church and having dinner with her mother.

Alnita's coworkers have been known to say that she goes "above and beyond," and that she is a very nice, caring and compassionate person. Her team's faith in her inspires Alnita to continue giving her all and providing the best care to the residents of Beech Grove Meadows. She is a wonderful example of our CARE values in action. We congratulate you, Alnita! Thank you for all that you do.





Serina Crouch

— QMA —

Bethany Village



Bethany Village is honored to name Serina Crouch as our 2023 Quest for Excellence winner! Serina is a Qualified Medication Aide who has been with Bethany Village for nine years. Her caring and professional demeanor, along with her willingness to go above and beyond for our residents, makes her stand out as a perfect example of someone who embodies our CARE values every day.

Serina's path as a caregiver for the elderly began in her youth when she helped to take care of her grandmother, an experience that inspired Serina to become the compassionate healthcare professional she is today. Beginning at Bethany Village as a Certified Nursing Assistant, Serina ambitiously continues to advance in her career, and is currently working towards her LPN degree through American Senior Communities' O2NE Scholarship Program.

Serina is known for her empathy and willingness to fully engage with residents. As a QMA, she demonstrates the knowledge and skill necessary to help residents physically, and possesses the empathy and compassion to be a source of emotional support as well. Her empathy was unaffected by the challenges of the pandemic, and residents often comment on her kindness.

In her free time, Serina enjoys going to church and spending time with her three teenagers.

Congratulations, Serina, we appreciate all you do!





Teresa Sparks

— CULINARY LEAD SERVER —

Bethany Village Assisted Living

Bethany Village Assisted Living is proud to honor Teresa Sparks, Culinary Lead Server, as our 2023 Quest for Excellence winner! “Service to others” is not just a catchy phrase used to inspire or challenge folks to get involved with their community: it has been a part of Teresa’s DNA since she was 19 years old. That is when she began her 33-year career in serving others in long-term elder care. Her clarion call, and what planted that initial seed to serve others, was through her experiences with her grandmother who resided in a long-term care community. Bethany Village was close to her home, so this is where she began her lifelong journey of service.

Teresa has not only been a wonderful example of a servant leader to the seniors, but she has also exemplified service for her country as well. Teresa was a member of the Army Reserves for nine years, the National Guard for one year and served in Desert Storm.

When asked what words describe how she feels about being part of the team at Bethany Village Assisted Living, she warmly replied “home” and “family.” “I really enjoy working at Bethany Village Assisted Living,” said Teresa. “I guess if you’re happy with what you do, it really isn’t work!” When asked about her future, Teresa proudly states, “I come in each day to accomplish my mission of serving others, whatever that takes.”

Congratulations, Teresa!





Danielle Vibbert

– SOCIAL ENRICHMENT DIRECTOR –

*Bethlehem Woods
Nursing & Rehabilitation*

Bethlehem Woods Nursing & Rehabilitation celebrates Danielle Vibbert, our 2023 Quest for Excellence winner! Dani has been with American Senior Communities for over 15 years. She started with ASC at our Heritage Park community and then transferred to Bethlehem Woods five years ago to become our Social Enrichment Director.

Dani was nominated because of her multi-faceted abilities and willingness to help anywhere needed. She is also a CNA and lends a hand in our Memory Care neighborhood. She helps in the dining room, is licensed to drive our bus and has helped tremendously over the last year in our maintenance department.

Dani is married with two children and two precious grandchildren. Her one daughter is grown with her own family, and her other daughter is a senior in high school. She is a dog lover and has four dogs of her own. She also loves to ride her Harley and enjoys long trips with her husband, including the time they rode two hours out of town to attend the funeral of one of Bethlehem Woods' longtime residents.

Dani makes it a point to get to know our residents personally, and wants the best for them. She has superb attendance and is just a phone call away when she is not in the building. Dani strives for excellence in all that she does, and even more importantly, she inspires others to do the same. When it comes to our CARE values, Dani fits it to a "T." Congratulations, Dani!





Allison Wiseman

– NURSE SCHEDULER / QMA –

Betz Nursing Home



Betz Nursing Home congratulates our 2023 Quest for Excellence winner, Allison Wiseman! Allison's passion for senior healthcare began at an early age when her grandmother was in a nursing home in Michigan. Allison quickly learned that this environment was meant for her, and achieved her CNA certification as a teenager. Allison went on to achieve her QMA certification four years ago, and has enjoyed the additional clinical exposure that the QMA role provides. Allison says that she has plans to achieve her nursing degree in the future when her kids are older.

Allison is the mother of six-year-old daughter Raelynn, and a bonus mom to Mason (11) and Kara (8). Allison enjoys traveling, spending time with the kids and enjoying the outdoors with her husband, Clayton. She says that her biggest influences in life have been her mom and dad, as they have always encouraged her to get into the medical field because she has a "heart of gold."

While Allison has only been with the Betz team for a year, she feels like they are family. Her peers and facility leaders hold her in high esteem because of her positive attitude and compassion for the residents whom she refers to as her "bonus grandparents." Allison goes out of her way to ensure that residents are well cared for, and she has had a positive influence on the floor staff and her team's culture. Seeing all the smiles, and giving and receiving all the hugs and long talks with residents is what keeps Allison going and reaffirms that she is where she is meant to be.

Congratulations, Allison! We are proud to have you on the Betz team!





Samantha Franklin

— SOCIAL SERVICES DIRECTOR —

Brownsburg Meadows

Brownsburg Meadows is proud to celebrate Samantha Franklin, our 2023 Quest for Excellence winner! Samantha is our Social Services Director, and has been at Brownsburg Meadows for five years.

Samantha has always been drawn to helping others and making a difference in people's lives in any way possible. Since graduating from Ball State University in 2007 with a degree in Family & Consumer Science, Samantha has consistently had a job helping people of all ages and from all different backgrounds, including roles in childcare, working with adults with disabilities and working with the elderly. A motto she lives by comes from writer and biographer Mason Cooley who said, "Compassion brings us to a stop, and for a moment we rise above ourselves."

Samantha has been married to her husband, Craig, for ten years. Together they have four children: Bryce, Brayden, Hadley and Gavin. In her spare time, you can find her at the ball field watching her daughter play softball, relaxing at the lake, supporting her husband at high school basketball games and spending time with family and friends.

Sam's positive personality is contagious!" remarked one of her coworkers. We couldn't agree more! Congratulations, Samantha! Thank you for all that you do for the residents, families and staff of Brownsburg Meadows.





Veronica Watkins

— LPN —

Brownsburg Meadows Assisted Living

Brownsburg Meadows Assisted Living is happy to announce Veronica Watkins, LPN, as our 2023 Quest for Excellence award winner. Veronica, or “Ms. V” as she is best known, has been a staple at our building for the past seven years.

Ms. V’s deep passion for caring for the geriatric population came from growing up as the oldest of ten children. When she was 13, she was a candy striper at the hospital and loved to work on the geriatric floor. She states, “I was always drawn to them. I loved to sit and listen to their stories and help them in any way I could.”

When she got older, she decided to become a CNA when her grandmother went to live in a nursing home. She served as a CNA for ten years before obtaining her QMA certificate. Then after 24 years of being a QMA, when her husband passed away, Ms. V decided to return to school and obtain her nursing license at the age of 50.

She has been a nurse for eleven years now, and says she still enjoys every minute of it. “I will continue being a nurse even after I retire,” she said. “You’ll see me still hitting the pavement! For my passion in this life is to serve and care for my residents.” Congratulations, Ms. V!





Elizabeth Alconera

— QMA PRECEPTOR —

*Canterbury Nursing
& Rehabilitation Center*

Canterbury Nursing & Rehabilitation Center is proud to announce QMA Preceptor Elizabeth Alconera as our 2023 Quest for Excellence winner! Elizabeth has continuously advanced in her career, motivated by her passion to deliver the best care possible to residents. With her dedicated and caring spirit, Elizabeth is a wonderful mentor to her team and is well-loved by our residents.

Elizabeth began her career as a Personal Care Assistant at Canterbury in 2021. In less than two years, she progressed from PCA to CNA, then to QMA, and most recently became QMA Preceptor. Always willing to help with a smile, Elizabeth is a trusted resource for both her residents and team members alike.

When she is not working at Canterbury, Elizabeth enjoys spending time in the gym and doing yoga.

Elizabeth is a shining example of someone who personifies our CARE values of Compassion, Accountability, Relationships and Excellence. We are truly grateful for all that you do, Elizabeth! Congratulations!





Stacie Kensinger

– CUSTOMER CARE MANAGER
& ADMISSIONS ASSISTANT –

*Cardinal Nursing
& Rehabilitation Center*



Cardinal Nursing & Rehabilitation is pleased to celebrate Stacie Kensinger as our 2023 Quest for Excellence winner! Stacie has worked for Cardinal for over four years. As our Customer Care Manager & Admissions Assistant, Stacie draws upon many years of customer service and organizational leadership, including 17 years in a leadership role for Comcast. Prior to that, she organized and managed the Mishawaka High School Wrestling Club for ten years.

Having spent the majority of her career serving others, Stacie had always been drawn to seniors. Always willing to go the extra mile to ensure their happiness, Stacie says that her “heart and soul is poured into these residents every day.”

Stacie has been married to her husband Mike for 24 years. She has two children, Olivia and Benjamin, and Stacie also has four grandchildren as well as a Golden Retriever named Reddington. Stacie enjoys swimming and having friends, family and neighbors visit during the summer months. In her spare time, she enjoys crafting and listening to music.

Stacie was nominated as our Quest for Excellence winner because of her dedication and compassion. She is a team player, and someone whom our staff and residents seek out for answers. Enthusiastic, positive and welcoming, Stacie is a very important part of our management team. “She has a special way of making the staff and residents feel safe and secure,” said one of her coworkers. We are very thankful for you, Stacie!





Brittany Ethridge

— LPN —

Clark Rehabilitation & Skilled Nursing Center

Clark Rehabilitation & Skilled Nursing Center is proud to announce Brittany Ethridge, LPN, as our 2023 Quest for Excellence award winner! Brittany has been an LPN at Clark Rehabilitation & Skilled Nursing for ten years. She embodies the best characteristics of a CARE Companion, and shows true commitment to caring for residents, their families and her fellow team members with kindness and respect.

Brittany chose to work in long term care because she loves working with the elderly. She never appears rushed when interacting with residents, and she spends time with both residents and their family members to build meaningful relationships. Going above and beyond every day, Brittany is well respected among her team. “She is a leader and a team player,” said one of her coworkers. “Brittany is always willing to jump in to assist others. She leads by example and enjoys mentoring new staff.”

Brittany lives in Salem, Indiana with her husband Bryan, and children Trenleigh and Ryatt. A self-professed home body, Brittany prefers to be at home with her family...especially when she can relax and enjoy her pool!

We are very grateful to have Brittany as a part of our team. Congratulations, and we wish you all the best!





Teresa McKinsey

– MEMORY CARE SUPPORT SPECIALIST –
Clinton Gardens



Clinton Gardens is pleased to nominate Teresa McKinsey as our 2023 Quest for Excellence winner! Teresa is our Memory Care Support Specialist and has been at Clinton Gardens for over four years. She has worked in senior care for over 35 years, beginning her career in activities at a large nursing center in Michigan. Her career path then took her to facilities in Illinois, Missouri and then Indiana, where she has spent the past 26 years as a director of memory care units.

“Growing up with parents who had me in their 30’s, I spent a lot of time with ‘older’ folks,” said Teresa. “When I graduated from Michigan State with a degree in Therapeutic Recreation, it seemed pretty natural to work in long term care as I could relate to the resident’s stories. I found I loved the challenge of getting someone who stopped talking or doing to find their way through activity.”

Teresa stays current on education in her field and is able to assist family caregivers and staff with behavior management and techniques. She is an advocate for her residents and is always creating new and interesting activities for them.

Teresa is married to Bill, and they have two children, Ian and Elly, and she is also grandmother to five-month-old Rowan. She loves to garden and often shares the fruits of her labor with residents and staff. She is also famous for her brownies!

“Teresa goes above and beyond and is always willing to help,” said a teammate in nursing. “She is a true blessing to those who she encounters, and is definitely a winner in my book!” We couldn’t agree more. Congratulations, Teresa!





Michele Brown

— MEDICAL RECORDS COORDINATOR —
Columbia Healthcare Center

Columbia Healthcare Center would like to extend our heartfelt congratulations to Michele Brown, LPN, winner of the 2023 Quest for Excellence award! Michele's commitment to Columbia Healthcare Center spans over two decades. She is the true definition of compassion, and she truly makes a difference every day in the lives of our residents and staff.

Michele's career in long-term care began in 1990 when she made the transformative decision to become a Certified Nursing Assistant. Inspired to further her ability to help others, she graduated from Ivy Tech as an LPN and was then hired by Columbia Healthcare Center as a floor nurse. She spent a brief time in home healthcare but made the decision to return to her first love in 2001, working in acute nursing care at Columbia Healthcare Center. She is now also our Medical Records Coordinator.

This year marks a significant milestone as Michele celebrates her 30-year anniversary in nursing! She comes to Columbia Healthcare Center every day with a smile on her face, and we are so grateful for her incredible heart and compassion for our residents, families and fellow employees. Thank you for all that you do, Michele!





Warren Thomas

— THERAPY & WELLNESS ASSISTANT —

Community Nursing & Rehabilitation Center

Community Nursing & Rehabilitation is proud to nominate Warren Thomas as our 2023 Quest for Excellence winner! Warren's career in senior care spans 25 years. He was nominated because of his calm, can-do attitude and positive outlook. His encouraging manner motivates even the most resistant residents!

Warren grew up with eight siblings in Kankakee, Illinois. He has two grown children, Warren Jr. and Jaquita, and he was married to his sweetheart Tremayne for 23 years before she passed away in 2009. Warren served in the Army for fourteen years, traveling to places like Honduras, Panama and Austria, with Germany being one of his favorites.

After his military service, his mother encouraged him to become a CNA, sensing that helping others might be Warren's true calling. He began his career in 1998 working at the Illinois Veteran's Home and has worked for Community Nursing & Rehabilitation since 2021.

Phyllis Hyman, Warren's supervisor, said, "Warren is just an overall nice guy! He is always smiling, he works hard, he's willing to help on the weekends and is consistently striving to be better. He makes CNR a better place for everyone."

In his spare time, Warren loves supporting the Chicago Bears and the Chicago Bulls. He also loves cheesecake and lasagna.

Congratulations, Warren! We are truly blessed to have you as part of our team!





Alesia Redden

— CNA —

Countryside Meadows

Countryside Meadows is proud to introduce our 2023 Quest for Excellence winner, Alesia Redden! Alesia has been a Certified Nursing Aid in long-term care and skilled nursing for thirty years, and has been at Countryside Meadows for almost eight years.

Alesia was born and raised in Indianapolis. She is a mother to three children and has four grandchildren. She loves to travel, and her favorite destination is going on cruises to the Bahamas.

Alesia is a recognized and cherished face at Countryside Meadows. She treats her residents like family, with love, respect and genuine care for their quality of life. Alesia takes pride in her work, always putting extra time and effort into ensuring that her residents get the attention and care they need. She challenges them and cheers them on when they meet and exceed those challenges. When asked about her work as a CNA, Alesia said, “I just really like the residents. I really like my job and what I do. It makes me proud.”

“Alesia’s helpful and hardworking attitude should be mirrored by all. Alesia goes above and beyond with each resident,” said one of her team members. “She is accountable and reliable, and when she is not at work her residents miss her terribly.”

Congratulations, Alesia!





Denise Paschall

— LPN —

Coventry Meadows

Coventry Meadows is proud to announce our 2023 Quest for Excellence winner, Denise Paschall! Denise has worked as an LPN for Coventry Meadows for eleven years. She was born to be a nurse and care for people. Denise truly enjoys her work and said that she would be a nurse even if she wasn't paid!

Denise knew she wanted to go into the nursing profession at age ten, when she was hospitalized by a bicycle accident. She was amazed by how kind and sweet the nurse who cared for her was, an experience which led to her own path to nursing.

Denise graduated from nursing school in 1992. During her schooling, she would volunteer in different clinics because she loved helping people. She decided to work in long-term care because she loves taking care of the elderly. She says that she learns a lot about life from the people for whom she has cared.

Denise's positive demeanor and happy personality make her a joy to work with. Denise is always available to help train a new nurse or to pick up a shift when her team is in a pinch. She has even been known to stay late to help her coworkers. She leads by example and believes we should treat others the way we want to be treated. One coworker said, "Denise is strong in her faith and one of the kindest, hardworking and knowledgeable people I know. Her laughter is contagious and her positive outlook on life is inspiring."

Congratulations, Denise, and thank you for all you do!





Jessica Huff

— HOUSEKEEPER —

Coventry Meadows Assisted Living

Coventry Meadows Assisted Living is pleased to nominate Jessica Huff as our 2023 Quest for Excellence winner! Jessica is a housekeeper in our Environmental Department and has been with Coventry Meadows for eleven months in our memory care neighborhood. Jessica was nominated for this award because of her dedication, compassion and the great care she provides for our residents.

Jessica's coworkers and residents appreciate her compassion and fun-loving personality. "Jessica is one of a kind," said one of her teammates. "She is always in a great mood and makes the environment a great place to be. She loves to help out her residents and will do anything that they ask of her." Jessica's supervisor remarked, "Jessica always has a smile on her face. She is so kind, gentle and very friendly. She will complete any task that is asked of her and do it with a smile. She enjoys what she does, and you can tell it daily."

Jessica has been married to her husband Kobie for five years. They enjoy spending time with their four fur children: dogs Nappa, Lexi and Felix, and one cat named Josie. Jessica said that when she is not spending time with her husband and fur children, she enjoys watching horror movies and *Grey's Anatomy*.

When Jessica learned that she had been chosen as our Quest for Excellence winner she said, "It means so much to me and makes me feel like I am doing a good job for the residents. I like to see how happy a clean room can make them feel." We appreciate all that you do, Jessica! Congratulations!





Tanita Brown

– SOCIAL SERVICES DIRECTOR –

Creekside Village



When action meets compassion, lives change! Tanita Brown is a person who “makes it happen” and serves with her whole heart. We have been blessed to have her as one of our Social Service Directors for over two years, and we are proud to honor Tanita as Creekside Village’s 2023 Quest for Excellence winner!

Tanita’s love for working with seniors, and her career in social services and long-term care, began fifteen years ago when she started working part-time for a company that served the elderly. She has a skill set that makes her perfectly suited for her role. She knows how to have hard conversations but have them respectfully. She gains the trust of our residents and their families by being a good listener and following up in a timely manner. Tanita is an excellent Care Companion to her residents and all whom she serves. “There is no one more deserving of the award than Tanita!” said one of her coworkers. “She is a team player, she’s loyal, she loves her residents, and she always has a BIG smile on her face! She makes Creekside a better place.”

In her spare time, Tanita enjoys interior decorating and design, meditation and spending time with her family. She used to be a licensed cosmetologist and still enjoys doing her 98-year-old grandmother’s hair!

When asked what it meant to win this award, Tanita said, “It is always great to be recognized, but to be recognized for something you love to do is even better!”

Congratulations, Tanita, and thank you for all you do!





Mary Anne Harlan

— SOCIAL ENRICHMENT DIRECTOR —
Cypress Grove Rehabilitation Center

Cypress Grove Rehabilitation Center congratulates Mary Anne Harlan, our 2023 Quest for Excellence Winner! Mary Anne is our Social Enrichment Director and has worked for ASC for an amazing 43 years. She began her career as a CNA at North Park, joining the Cypress Grove team in 1991. She has been our Social Enrichment Director since 2000.

Mary Anne was nominated for her willingness to do whatever it takes to help our residents live as well as they possibly can. She transports residents safely to their appointments, provides them with quality activities, serves lunch almost daily and can often be found in the courtyard tending flowers!

Mary Anne's granddaughter Ava is her entire world, and she says that she would spend every minute away from work with her if she could! Mary Anne loves to go camping, 4-wheeling and driving in her new Mustang. She enjoys traveling to see family in Tennessee and wears Volunteer Orange with pride.

"I love my residents and I have a special place in my heart for our veterans," said Mary Anne. "Working in long-term care for so long, residents have become like family to me and I love making them smile. Cypress has become a part of who I am, and I consider this team an extension of my family."

"Mary Anne is the type of person who always leaves you with a smile," says Executive Director Brandon Burns. "The impact she has had on the thousands of residents who have passed through our doors during her 43 years is immeasurable. Mary Anne is an integral part of our community and is a blessing to anyone who crosses her path."





Nona Moran

— HOUSEKEEPER —

Danville Regional Rehabilitation

Danville Regional Rehabilitation extends our warmest congratulations to Nona Moran, our 2023 Quest for Excellence winner! Working with seniors for almost thirty years, Nona takes great pride in providing a clean environment for our seniors at Danville Regional Rehabilitation. Her love for making our residents happy is irreplaceable, and is one of the many reasons we chose to honor her with this award.

Nona's roots run deep in Hendricks County; she has lived in or near Danville for 47 years. Before coming to work in our Environmental department, Nona was the go-to gal at Hendricks County Senior Center for 27 years! She loves that she often has the opportunity to stay in touch with seniors and families she served at the center who have become residents at Danville Regional Rehabilitation.

Nona says the thing she enjoys most about her job is pleasing the residents. She says that they are so appreciative, and the thank you's are what keeps her coming back. She gets great satisfaction from achieving a deep clean, and looking back and saying, "I did that!"

Nona's coworkers describe her as hardworking and always having a smile on her face. "She never complains! She just jumps in and does the work," said one of her teammates. She is always willing to help residents and her team, and we believe that she is one of the hardest working staff members that Danville Regional Rehabilitation has ever had.

Congratulations, Nona! We are thankful for all that you do!





Takia Bradberry

— ASSISTANT DIRECTOR OF NURSING —
Eagle Valley Meadows

Eagle Valley Meadows is proud to announce Takia Bradberry as our 2023 Quest for Excellence winner! Takia truly exemplifies our CARE values. In nominating Takia, some words describing her included: team player, hard worker, great listener, understanding and consistent. She is known in our community as a confidant, counselor and teacher.

Takia is the eldest of six children and knew in high school that a career in nursing would be her field of choice. She began her career working with individuals with developmental disabilities. Takia learned early that caring for people was a passion in which she took delight.

Since obtaining her nursing license in 2011, Takia has worked in several roles including Medical Records, Unit Manager, Weekend Manager and Nurse Preceptor. She joined Eagle Valley Meadows in May 2022 as a Unit Manager and has since promoted to Assistant Director of Nursing in February 2023.

Takia enjoys spending time with family and telling jokes in her spare time. She shared, "I absolutely love what I do, and I find pleasure in helping those who cannot help themselves. This award means that I am living out my God-given purpose and my peers recognize it!"

The sentiments of the Eagle Valley Meadows family are conveyed by one team member who revealed, "Takia is one of those workers where you never know how much she does until she is not around." Congratulations, Takia, and thank you for all you do!





Alyssia Collins

— PTA —

East Lake Nursing & Rehabilitation Center

East Lake Nursing & Rehabilitation is happy to nominate Alyssia Collins, Physical Therapy Assistant, as our 2023 Quest for Excellence winner! Alyssia has a true heart for the work she does and strives for nothing but excellence. She motivates and encourages the residents and their families to walk the journey of recovery with a positive attitude. She is always willing to listen to them and incorporates their input in the therapy sessions. Residents and families feel very confident and assured because of Alyssia's empathetic nature.

Growing up in LaPorte, Indiana, Alyssia is the second oldest of five children. She has a loving boyfriend, Adam, two daughters, Ahnika and Hailey, a granddaughter and a grandson on the way. She enjoys hiking, kayaking, reading and spending time with family.

When asked what this award means to her, Alyssia said, "I enjoy helping our seniors make improvements in all aspects of their lives. For me, this award means that I am making a positive impact on the residents I serve and the staff I work alongside." Manisha, Director of Therapy, shared this sentiment: "Alyssia is very sincere in what she does and makes a positive impact on her patients, families and coworkers and is a great example of someone who demonstrates CARE values. Alyssia provides exceptional customer service and goes above and beyond the calling of what is asked of her. She is truly deserving of this award."

Congratulations, Alyssia!





Sarita Porter

— QMA PRECEPTOR —

*Eastgate Manor
Nursing & Rehabilitation*

Eastgate Manor Nursing & Rehabilitation is pleased to name QMA Preceptor Sarita Porter as our 2023 Quest for Excellence winner! “Humble,” “kind,” “reliable,” “team player,” and “compassionate” are just a few words you will hear when fellow coworkers and residents speak of Sarita.

Sarita began her long-term care journey fifteen years ago after completing her CNA certification course at Ivy Tech. She accepted a CNA position at Eastgate Manor immediately after completion of her course and has been there ever since. In 2018, she completed her QMA certification inspired by her belief that “caregiving is a constant learning experience.”

Sarita, along with her fiancé Mandy, work together to raise three teenage girls. She likes to spend her time reading, doing crafts and spending time with her family. She has a huge heart for animals and cares for three cats, a dog and a parrot.

Debbie Devine, DNS says, “Sarita is very humble about her own importance to our Eastgate Manor family. She has an incredible work ethic and always has a warm smile.” Sarita feels that “winning this award has helped me have less self-doubt that I’m doing enough.”

We congratulate you, Sarita!





Casey Dragoo

– PAYROLL/BENEFITS COORDINATOR –

Edgewater Woods



Edgewater Woods is pleased to celebrate Casey Dragoo, Payroll/Benefits Coordinator, as our 2023 Quest for Excellence winner! Casey has been with American Senior Communities for over three years, demonstrating the talent and skill to work in multiple roles. She was nominated most notably because of her willingness to proactively take on projects and assist her colleagues and residents.

Casey stated that she enjoys helping others and cannot imagine doing anything else as a career. Visiting a grandparent at a nursing home at a young age inspired her to become a CNA and work at Liberty Village while in high school. Even though she is currently working in payroll, Casey is always willing to put on her CNA cap to help out on the floor, and she is currently completing her nursing prerequisites at Ivy Tech so that she can apply for nursing school in the fall.

Casey lives on a farm with her boyfriend of two years. She enjoys taking care of her chickens, as well as her two dogs and two cats. Casey loves to work in her garden and spend time with her new niece. All of Casey's hobbies are evident of her nurturing side and her enjoyment of taking care of others.

Jade, Edgewater Woods' Director of Nursing Services, said that "Casey is an invaluable resource to the team. Whatever Casey is handed, you know she will get it completed and make it shine." Another coworker said, "She has a big heart and it shows in her compassion with all of the residents and staff." We couldn't be prouder to have you on our team, Casey! Congratulations!





Anastasia Martinez

— CNA —

Elkhart Meadows



Elkhart Meadows is proud to nominate Anastasia Martinez as our 2023 Quest for Excellence winner! Anastasia is a Certified Nursing Assistant and has been with Elkhart Meadows for four years. Anastasia demonstrates every facet of American Senior Communities' guiding values: Compassion, Accountability, Relationships and Excellence. She applies these principles in everything that she does as a CNA.

Coming from a family of healthcare professionals, Anastasia was inspired to go into healthcare as a teen through her experience of helping her grandmother. Kindhearted and compassionate, she has always felt that serving seniors is her calling.

Anastasia originally hails from Texas and lived in Michigan before settling in Elkhart. She is one of three siblings and is currently expecting her first child with her boyfriend, Nick. When she is not working at Elkhart Meadows, you can find Anastasia reading, watching movies and spending time with loved ones.

Anastasia has an incredible work ethic and goes above and beyond as a CNA, demonstrating a genuine love for people. "She makes our team better in so many ways, and we are absolutely blessed to have her as part of our team," said Melissa, Anastasia's Director of Nursing Services.

Congratulations, Anastasia! We appreciate all that you do!





Norma Rebollar

— HOUSEKEEPING AIDE —

Fairway Village

Fairway Village is proud to announce Norma Rebollar as our Quest for Excellence winner for 2023! As a Housekeeping Aide, it is not unusual to see Norma interacting with the residents, ensuring their wellbeing and just having fun with them. She was nominated because of the great pride she takes in her work, and because she also displays an amazing relationship with all staff members, from every department. She expresses each of our CARE values in all that she does.

Norma has been in housekeeping for most of her career. Growing up in a large, close family, she finds that her team at Fairway Village feels like her family, too. Born in Michoacán, Mexico, Norma is one of twelve children. Norma moved to the United States in 1989.

Norma has been married for 29 years and has three beautiful children and one grandchild. Norma enjoys time with her children and grandson when she is not dedicating her time to work.

Always very attentive to the residents, Norma puts extra effort into ensuring that their living space, and their whole community, is clean and organized. She is always willing to lend an extra hand, no matter where she is needed, and she demonstrates kindness as a leader in her department.

Norma is such an intrinsic part of our family, and Fairway Village is incredibly proud and fortunate to have her help in making our community a happy home. Congratulations, Norma!



Fairway Village

AMERICAN SENIOR COMMUNITIES





Danny Cash

— BUS DRIVER —

Forest Creek Village

Forest Creek Village is excited to nominate Danny Cash as our 2023 Quest for Excellence winner! Danny has worn many hats in his six years at American Senior Communities, and he currently drives the bus for Forest Creek Village full time. With his positive and generous nature, Danny exemplifies each of our guiding principles, demonstrating Compassion, Accountability, Relationships and Excellence in all facets of his roles at Forest Creek Village.

Born and raised in Indianapolis, Danny has weathered both good times and challenging times with optimism and grace. Losing his wife to cancer in 2007, Danny was inspired to dedicate his career to helping people. He experiences much joy serving the residents, families and staff at Forest Creek Village, and has willingly lent his skill and talents in Maintenance and Activities as well.

Danny has three children and two grandchildren who are the joy of his life and are what keep him going. Danny loves fishing, boating and hunting, and enjoys teaching his grandchildren how to fish and play baseball.

Danny was so humbled by this award it brought tears to his eyes. We are forever grateful to have him as a member of our team at Forest Creek Village. Congratulations, Danny!





Tiffany Creech

– DIRECTOR OF MARKETING & ADMISSIONS –
Franklin Meadows



Franklin Meadows is proud to honor Tiffany Creech as our 2023 Quest for Excellence winner! Tiffany is an amazing person who personifies what this award is entirely about. She has an amazing heart that goes out to every senior that she encounters from the first “hello” to the last “goodbye.” She possesses an above-and-beyond approach to all that she takes on and is a true resident advocate and team player.

Tiffany began her journey in senior care eleven years ago at our community, taking on many roles including Admissions Assistant, Transitional Care Coordinator and Director of Marketing & Admissions. Tiffany’s grandparents suffered from Alzheimer’s and Parkinson’s, and she was immediately drawn into wanting to be a source of help for anyone going through similar experiences as a caregiver.

Tiffany has been blessed with 23 years of marriage and two beautiful children. She loves spending time outdoors with her family and being active. She is a total animal lover that will help any animal that is in need - whether it likes it or not!

About her nomination, Tiffany said, “This award means more than I can put into words. Having the opportunity to be a part of these seniors’ lives, from laughing, singing and even shedding some tears with them from time to time makes it feel less like work, but more like a gift.”

A fellow coworker describes Tiffany’s life mission as: “love your family, work super hard and live your passion.” Tiffany truly demonstrates all of these, and we are truly grateful to have her as part of the Franklin Meadows team!





Rozina Stallings

– DIETARY MANAGER –

*Glenbrook Rehabilitation
& Skilled Nursing Center*



Glenbrook Rehabilitation & Skilled Nursing Center is proud to announce Rozina Stallings as our Quest for Excellence winner for 2023! As our Dietary Manager, Rose has served Glenbrook for the past two years, exemplifying ASC's core values in all of her interactions with residents and staff.

Before joining our culinary department, Rose was a Financial Resource Representative for another long-term care community. For Rose, preparing food brings people together, and she has shined in her new role, taking great pride in serving up excellent meals for the Glenbrook community.

Rose has been married to husband Chris for five years and she has two daughters: Raven and Racquel. When Rose isn't leading the culinary team, you can find her fishing, gambling, taking road trips and spending time with her family. She loves watching the Green Bay Packers and enjoying her favorite foods: Gator on a Stick at The Storming Crab! Rose also has a love for animals and has five cats and two dogs.

"Glenbrook is a better place because of Rose," said Executive Director Chris Adams. "She is always right there for our residents, advocating and making sure they receive a great meal and quality care. Rose has the compassion that we all strive for. She is a great asset to the ASC family."

Glenbrook is fortunate to have Rose as a part of the team. Not only does she illustrate our CARE values daily, but she also takes ownership and pride in her work all with a smile on her face. Thank you, Rose!





Angela Kamman

— QMA —

Good Samaritan Home & Rehabilitative Center



It is our pleasure to announce Angie Kamman, QMA, as recipient of the 2023 Quest for Excellence award! Angie's compassion for our residents and staff is apparent through her daily interactions with everyone. The kindness and reliability she demonstrates makes her the perfect candidate for this award.

Angie has dedicated a total of 23 years at Good Samaritan Home & Rehabilitation Center, in roles including CNA, Culinary Manager, Preceptor, Central Supply and QMA. She was also selected to participate in American Senior Communities' O2NE Program in 2022.

Angie has been married to her husband Jarrad for fourteen years. Jarrad and Angie have four children: Jaylan Nelson (22), Jade Kamman (18), Brayden Blount (18) and Brooklyn Blount who is 16 years old. When she isn't working, Angie enjoys spending quality time with her family.



Angie states, "Nursing is a profession of selflessness and compassion. You give not to receive but to serve those in need, and to do what no one else will do in a way that no one else can." We feel that Angie is very deserving of this recognition and can't wait to see her next accomplishments within our community. Congratulations, Angie!





Daphne Stone

— CNA / PRECEPTOR —

Greenwood Meadows



Greenwood Meadows celebrates Daphne Stone, CNA Preceptor, as our 2023 Quest for Excellence winner! Encouraged to apply in the Activities department at Greenwood Meadows by a friend, Daphne has been with us now for five years. Daphne says she immediately fell in love with the residents and didn't want to do anything else. After two years in Activities, she decided that she wanted to help more on the floor and achieved her CNA certification. Daphne has continued to advance her career within ASC, becoming a Preceptor in 2022 and starting nursing school through American Senior Communities' O2NE Program.

When Daphne is not working, she can be found spending time with her family. She is the proud mother of two-year-old Maybrie, and a proud dog mom to Ashton. Her hobbies include working out and photography, and she loves taking photos of family and friends. She and her daughter love to take trips and outings, especially to the zoo.

Daphne's team describes her as kind, compassionate and caring. "She always has a positive attitude and makes the day better. She creates a wonderful work environment." Another teammate said, "Daphne is a single mom that keeps working on her education. She is a resident advocate and really knows her residents. They love her and her jokes!"

Daphne provides the very best care for our residents. She leads by example and exemplifies CARE values every day. Greenwood Meadows is so proud to have her represent our community as the 2023 Quest for Excellence winner.





Myra Hood

— ACTIVITIES ASSISTANT —
*Harcourt Terrace
Nursing & Rehabilitation*



Harcourt Terrace Nursing & Rehabilitation is proud to announce Myra Hood as our 2023 Quest for Excellence winner! Myra is an exceptionally adaptable team member who has worn many hats at Harcourt Terrace. Currently our Activities Assistant, Myra's dedication and can-do attitude have made her an invaluable asset to our team.

Myra joined the Harcourt Terrace team in 2016 and has worked as a Dietary Aide and a Restorative Aide before becoming an Activities Assistant two years ago. She loves taking the time to get to know the residents on a personal level, learning their likes and dislikes and going the extra mile to get them that soda or treat that they love. She enjoys joining them in playing bingo, baking, making popcorn or just talking to them about their past and what they enjoy.

Myra is happily married and has two daughters and five grandchildren. In her free time, she loves baking and crafting, especially if she can re-purpose items to create something new.

"Myra has a heart of gold," remarked her manager, Shelly Plimpton. "She is dependable and takes the initiative to come up with new exciting things for the resident to do. She makes it a personal challenge to engage even the less social residents. And to top it off every Wednesday she buys Long's doughnuts for the residents in Activities!"

Congratulations, Myra! You are truly deserving of this award, and we are grateful for all that you do.





Terri Haslett

— SCHEDULER / QMA —

Harrison Terrace



Harrison Terrace congratulates Terri Haslett, our 2023 Quest for Excellence Winner! Terri is our Nurse Scheduling Coordinator and Central Supply QMA, and has been with Harrison Terrace for thirteen years. Her passion for being a caregiver defines all that she does, and is one of the many reasons she was nominated for this award.

“I truly believe that this is my calling in life,” said Terri, who has been a CNA for fourteen years and a QMA for six. “I have a true passion for being a caregiver and have always loved working with the elderly. It makes me feel complete and I know I’m doing what I was made to do when I see them smile!”

Terri has been married to her wonderful husband Marvin for almost three years. Together they have four children and seventeen awesome grandchildren. Terri loves to travel with her husband, and enjoys reading a good book.

“Terri is the true definition of what dedication looks like, as she is 100% committed to our residents and staff here at Harrison Terrace,” says Natalie Bergman, Director of Nursing Services. “There are times in my career that I am reminded why I chose the path that I did as a healthcare leader: it is rewarding when you have members of your team that exemplify true compassion like Terri does. With all of life’s challenges and bumps in the road, she continues to push through and give it her all every day with a smile on her face.”

We are blessed to have you on our team, and we look forward to many more years of nursing leadership, Terri! Congratulations!





Tonya Telker

— CNA PRECEPTOR —

Heritage House Rehabilitation & Healthcare Center

Heritage House Rehabilitation & Healthcare Center is proud to announce Tonya Telker, CNA Preceptor, as our 2023 Quest for Excellence winner! We feel that Tonya is the epitome of someone who embodies CARE values. She works tirelessly to ensure excellent care for our residents.

Tonya started in the NAIT program at Heritage House in June 2022. She is a very dedicated worker who is always willing to pick up extra shifts when there is a need. Tonya goes above and beyond, volunteering to go on outings with residents, bringing them gifts on special occasions and overall providing TLC to every resident she works with.

Tonya is also a Preceptor. She does a fantastic job of training new NAITs by instilling in them our CARE values and the importance of caring for residents like they are family. Says Tonya, “I really enjoy taking care of my residents and providing the best care I can.” One of Tonya’s fellow staff members has a family member living at the community and commented, “She’s my aunt’s favorite aide! She really likes her, and you know how picky my aunt is!”

Tonya has two children: a son, 21 and a daughter, 15. In her free time she enjoys working, shopping and spending time with her kids and friends.

Congratulations, Tonya! We thank you for all you do.





Jessica Hubart

– QMA / CNA –
Heritage Park



Heritage Park is proud to nominate Jessica Hubart as our 2023 Quest of Excellence winner! Jessica is a QMA / CNA who always brings a smile and certain pizzazz to her work at Heritage Park. Compassionate and adaptable, Jessica easily shifts between serving as a QMA or CNA, and is always willing to help wherever she is needed.

As the oldest of four, Jessica is a natural caregiver who has taken care of people her whole life. The experience of caring for her grandmother and her uncle who has Downs Syndrome inspired her early on to choose her current profession, and she has been a CNA now for ten years.

When Jessica is not at work, she enjoys spending time with her four kids, who range from age seven to sixteen. She also loves to shop, and her wardrobe shows it!

From picking up extra shifts, to covering the phone in the nurse's station, Jessica's heart for service is evident. Residents are at ease around her, and always happy to see her. Her compassion, professionalism and helpful nature make her a great example of someone who demonstrates ASC's core values of Compassion, Accountability, Relationships and Excellence, and we are truly thankful to have Jessica as a member of the Heritage Park team. Congratulations, Jessica!





Dynali Daugherty

— THRIVE LIFE COORDINATOR ASST. —

*Heritage Park Assisted Living
& Garden Homes*



Heritage Park Assisted Living extends our warmest congratulations to Dynali Daugherty, our 2023 Quest for Excellence winner! Currently our Thrive Life Coordinator Assistant, Dynali's enthusiasm, ambition and versatility have led her to success in several roles at Heritage Park, ranging from Culinary Aide to CNA. She is a perfect representation of ASC's CARE values, and very much a valued member of our team.

Dynali joined us at Heritage Park as a Culinary Aide in 2021. After six months, she transferred to the Activities Department as an Activities Assistant, achieving her Activity Director credentials. Desiring a clinical role, she recently completed the NAIT program and is now a CNA.

As the middle child of thirteen children, Dynali was born and raised in Fort Wayne. Her sister works for Heritage Park in skilled nursing and suggested that her sister join the community, too. As our Activities Assistant, Dynali's youthful energy and excitement has transformed the department, resulting in a dramatic increase in resident participation! She is also a natural at social media and has a great eye for opportunities to promote Heritage Park Assisted Living.

With all her achievements, Dynali never hesitates to fill in wherever the community needs her. She is resourceful and dependable. Residents and staff know that they can always count on her. Heritage Park Assisted Living is so grateful for all that she does, and we couldn't be prouder to honor her with this award. Congratulations, Dynali!





Cindi Pate

— QMA —

Hickory Creek at Columbus

Hickory Creek at Columbus is proud to honor Cindi Pate as our 2023 Quest for Excellence winner! Cindi was chosen not only because of the way she cares for the residents of Hickory Creek, but also because of the way she has become a source of inspiration and stability for our family of caregivers over the last year.

No stranger to challenges in life, Cindi began her career on a completely different path. As a former driver for UPS, Cindi was forced into early retirement. She prayed for guidance in determining what her purpose should be, and was led to becoming a Certified Nursing Aide in 2008. Cindi worked for other facilities, but eventually joined Hickory Creek at Columbus as a CNA and felt immediately at home. Cindi then furthered her career by achieving certification as a QMA. "I am once again behind the wheel!" Cindi laughingly said. "Only this time, I'm delivering the most precious cargo (caring for our residents) instead of packages!"

"I love my job as a QMA," says Cindi. "I get to have fun with my residents - I laugh with them and enjoy being silly with them. If I can make them smile, I feel like I have accomplished something important each day."

Cindi is grateful for the confidence she has gained working for Hickory Creek at Columbus, and for being able to spread her wings with the encouragement and support of her leaders. And we are grateful for you, Cindi! Congratulations, and thank you for all that you do.





Hailey Aviles

— CNA —

Hickory Creek at Connersville

Hickory Creek at Connersville is pleased to recognize Hailey Aviles, CNA, as our 2023 Quest for Excellence winner! Hailey has been with Hickory Creek at Connersville for over three years, and is widely known for her positive attitude and endearing smile.

Hailey is the oldest of four children and became interested in healthcare at a young age. Inspired by the nurses who cared for her brother when he was very sick, Hailey began taking coursework towards earning her CNA certification at Whitewater Valley Vocational School while still in high school. She is currently enrolled at Indiana University East, pursuing her Bachelor of Science in Nursing.

Hailey loves to be with her residents and team, saying that “they are like family, and make working here very enjoyable.” Described by one of her team members as a “true diamond in the rough,” Hailey’s passion to advance the level of care she offers to residents is truly admirable. She inspires others with her ability to be her best as both a CNA and a student. Residents and families often comment about her politeness and professionalism, and she is greatly valued as a member of the Hickory Creek at Connersville community.

Thank you for all you do, Hailey! Congratulations, and we look forward to seeing how far you go!





Katherine Babb

— ASSISTANT DIRECTOR OF NURSING —
Hickory Creek at Crawfordsville

Hickory Creek at Crawfordsville is proud to name Katherine Babb as our 2023 Quest for Excellence winner! Kathy is our Assistant Director of Nursing and has been working in skilled nursing since she started as an aide at Monticello Healthcare in 1984. She has worked for several American Senior Communities buildings before joining Hickory Creek at Crawfordsville.

Kathy is known to be a dependable clinical leader who can always be counted on to help, no matter the time of day. Compassion for our residents inspires Kathy to encourage continual improvement in the care that we provide, both among her team and personally. She is currently pursuing her RN license through American Senior Communities' O2NE scholarship program.

Kathy and her husband Roger have been married for 31 years. They have five adult children and 23 grandchildren, with a 24th grandchild on the way! As matriarch of her family, she enjoys being involved in her family's lives, and is raising one of her granddaughters full time. She loves to go camping, fishing, hiking, or any other outdoor activity that she can enjoy with her family.

Described as “the passion that drives our team,” we rely on Kathy for her guidance, encouragement and support. She makes our community a better place. Congratulations, Kathy! We are truly grateful to have you on our team.





Evan Hunter

— CNA —

Hickory Creek at Franklin

Hickory Creek at Franklin congratulates Evan Hunter, winner of the 2023 Quest for Excellence award! Evan is a CNA and has been with Hickory Creek at Franklin for one year. He is currently testing to be a QMA.

Evan was inspired to become a CNA through witnessing the care of his grandfather, who had Alzheimer's Disease, in a long-term care community. "I watched how the CNAs had a positive influence on my grandfather and the other residents," said Evan. "I knew then that I wanted to be involved in a career where I could do the same."

Well-loved by the residents, their families and his team, Evan loves the bonds that he forms with residents, and he is always willing to do whatever it takes to ensure their comfort and happiness.

Evan lives in Franklin with his family. When he's not working, you can find him fishing and hiking. He also likes to collect fossils and geodes.

"Evan is one of the most positive employees I have ever met," said one of his teammates. "He is always kind to the residents and attends to their needs in a timely manner. He is receptive to learning new things and is truly a pleasure to work with."

Congratulations, Evan! We are truly fortunate to have you as part of the Hickory Creek at Franklin team!





Tabra Garrity

— SOCIAL WELLNESS DIRECTOR —

Hickory Creek at Greensburg



Hickory Creek at Greensburg congratulates Tabra Garrity, winner of our 2023 Quest for Excellence award! Tabra is one of a kind, and you can find her spreading her positivity throughout our building as our Director of Social Wellness & Enrichment.

Tabra started her career at Hickory Creek at Greensburg in 2021 as the Culinary Manager, bringing with her over fifteen years of extensive experience in long-term care. In July of 2023 she was promoted to Director of Social Wellness & Enrichment and currently oversees social services and activities. Tabra consistently goes above and beyond to advocate for the residents, and she is the ultimate team player. She applies her many years of experience in long-term care to ensure that residents come first and feel included in the fun.

When she is not spreading her joy at Hickory Creek at Greensburg, she is home with her husband Matt and their five kids, whom she enjoys watching play and grow. You can often find Tabra and her family volunteering their time with activities at Hickory Creek. Her husband and a few residents built an above ground garden this spring!

“Going to work each day knowing that I get to make sure someone smiles and feels loved is why I love doing what I do,” said Tabra. “It truly warms my heart watching Tabra interact with the residents,” said Brooke Thies, Executive Director. “She simply adores them, and you can see that adoration reciprocated in their eyes.”

Congratulations, Tabra!





Jestess Lyons

– COOK –

Hickory Creek at Huntington

Hickory Creek at Huntington is proud to nominate Jestess Lyons as our 2023 Quest for Excellence winner! Jestess is a cook in our Culinary Department, and she goes above and beyond daily for our community – for residents and staff alike. She embodies all aspects of a caring individual possessing our CARE values of Compassion, Accountability, Relationships and Excellence.

Learning about cooking from her mom and grandma, Jestess utilized her knowledge and skill in cooking caring for her family, and then eventually in long-term care when she joined our Culinary team in 2021. Our residents truly enjoy her cooking, and she is always willing to make special dishes when asked. She often comes in on her days off or stays over after a shift to help where needed.

Jestess has held many roles in life: daughter, big sister, wife, mother and most importantly “Nana.” She married the love of her life Danny in 1996 and they will celebrate 27 years of wedded bliss this December. She has a son, three daughters and eleven grandchildren that she adores. They all bring her a tremendous amount of joy and have helped her form an even deeper sense of compassion throughout the years!

“Jestess is a true team player, helping not just the kitchen but all our staff when and where she can,” said one of Jestess’ teammates. “She is kind to the residents and does all she can to help them as well. She is a true all-star player with an amazing heart!” Her humor and joy make living and working at Hickory Creek at Huntington that much better. Congratulations, Jestess!





Mandy Smith

— BUSINESS OFFICE MANAGER —

Hickory Creek at Madison

Hickory Creek at Madison is proud to announce that Mandy Smith is our Quest for Excellence winner for 2023! Mandy has worked at Hickory Creek at Madison for three and a half years. She started her career as an Activity Director and later transitioned into the role of Business Office Manager.

Mandy is the true definition of a servant leader. She greets everyone with a smile and an offering hand. She is the most compassionate person that you could ever meet. She encourages others with her positive attitude and willingness to jump in and help. A typical day in Mandy's world is not confined to the Business Office; she assists residents, makes beds, passes ice water and trays, helps in Activities, cooks and lends a hand in housekeeping and laundry.

Mandy is married to Jimmi, with whom she has two children: Tanner, 21-years-old, and River, 13-years-old. In her spare time, she enjoys spending time with family, listening to music, gardening and camping.

"I am very passionate about the care I provide and leading with a servant's heart," said Mandy. "I love what I do, and it has provided me with a greater purpose in my life. I am very honored to receive this award."

Mandy is truly an asset to our community at Hickory Creek at Madison, and we are so thankful she is on our team! Congratulations, Mandy!





Maggie Cross

— BUSINESS OFFICE MANAGER —
Hickory Creek at New Castle

Hickory Creek at New Castle is proud to name Margaret Cross as our 2023 Quest for Excellence winner! Maggie's kindheartedness and can-do nature extends beyond her duties as our Business Office Manager, making her a perfect example of what we strive for at ASC through our core values of Compassion, Accountability, Relationships and Excellence.

Maggie's passion for helping others was influenced by her mother, who worked at a nursing facility. As a busy mother of five, Maggie worked a variety of jobs over the years, but decided to go back to school, taking classes at night to earn a degree in Business Office Management. With a degree in hand and a desire to help others, Maggie came to work for Hickory Creek at New Castle in January of 2023.

Maggie is married to husband Brock, and their five children are William (25), Daniel (24), Mea (17), Isabella (7) and Ryan (6). In her free time Maggie enjoys cooking, gardening and spending time with her children.

With her office door always open, Maggie is a constant source of support and encouragement for both our staff and residents. She often comes in on her days off, and she makes it a priority to acknowledge her teammates and express her appreciation for them. Maggie is very deserving of this honor, and we can't thank her enough for all she does! Congratulations Maggie!





Freda Maxwell

— LAUNDRY AIDE —

Hickory Creek at Peru



Hickory Creek at Peru congratulates Freda Maxwell, our 2023 Quest for Excellence winner! Freda has been a part of the Hickory Creek family for an incredible 24 years! Her longstanding dedication to our residents and our housekeeping department, along with her caring nature and organizational abilities are several reasons she was nominated for this award.

Freda takes great pride in leading her department and making sure the residents' laundry is clean, folded neatly and ready for them to wear. In fact her motto is, "treat everyone and their possessions like you want to be treated, and treat your possessions with great care." She is known for running a neat and tidy operation. "Our linen room is one of the most organized and orderly linen rooms I have ever seen!" said her supervisor. Keeping things running smoothly in her department is just one of the many ways Freda contributes to the comfort and happiness of the residents.

Freda has been married to her husband Terry for thirty years. She has three children: a daughter named Kim, and two sons, Tim, and James who has passed. She also has three grandchildren and two great-grandchildren. In her spare time Freda enjoys spending time with her four Maltese dogs, named Bear, Baby, Shoey and Teacup.

Freda has many great memories since joining Hickory Creek 24 years ago. "Freda is a gift to our residents, their families and everyone she interacts with," said Roger Utter, Maintenance Director. "We are blessed to have Freda on our team." We couldn't agree more! Congratulations, Freda!





Silvia Markley

— BUSINESS OFFICE MANAGER —

Hickory Creek at Rochester



Hickory Creek at Rochester is very excited to announce Silvia Markley as our 2023 Quest for Excellence winner! Silvia has worked at Hickory Creek for an impressive 28 years! Versatile, skilled and compassionate, Silvia began her career as a CNA and has been our Business Office Manager now for the past 25 years.

Silvia has had a profound impact on many people throughout her years at Hickory Creek. No matter what department she has been in, she strives for excellent outcomes and inspires others to do the same. From driving our bus to serving in the dining room, she is always willing to help where needed, even beyond her typical work hours. Her attendance is impeccable, and we can always count on her. She knows our residents' likes and dislikes, and makes it a priority to know them on a personal level.

Originally from Germany, Silvia left behind her family of origin but considers Hickory Creek like family. In her free time, Silvia loves to ride Harley's with her husband, and they often go on long trips together. She is the mother of two sons and two stepdaughters, and proud grandmother to two granddaughters. She also loves her two dogs, even though they sometimes make her crazy!

Silvia's extensive experience and longstanding dedication to caring for the residents of Hickory Creek makes her a perfect example of what ASC strives to embody through our CARE values of Compassion, Accountability, Relationships and Excellence. Congratulations, Silvia! We are proud to call you a teammate and friend.





Carol Johnson

— CNA/QMA —

Hickory Creek at Scottsburg

Hickory Creek of Scottsburg would like to celebrate Carol Johnson, our 2023 Quest for Excellence Winner! Carol is a CNA/QMA who embodies the Compassion, Accountability, Relationships and Excellence we hold as our guiding principles at ASC.

Carol is a hardworking, caring and compassionate person whose love for taking care of others started at a young age. She earned her CNA from Ivy Tech while in high school, and then began her career at Hickory Creek of Madison. In 2014, when her grandfather was diagnosed with terminal cancer, Carol was blessed to be able to care for him at home along with her immediate family. In 2017, her grandmother was then diagnosed with terminal cancer, and Carol was thankful to be able to help her family care for her as well.

Born in a small town in southern Indiana called Deputy, Carol's parents Johnny and Irene taught her many valuable life lessons, most importantly respect, caring for others and hard work. It is evident that family is incredibly important to Carol, who has a close relationship with sisters Mary and Patty. She is also proud to be the mother of a loving little boy named Johnny Ryker.

“Carol is a dependable, caring, compassionate CNA. The care she provides for our residents is AMAZING!” said Executive Director Rachel Colwell. “She always has a smile on her face and the residents adore her. Carol is always busy, yet remains friendly, professional, focused, and seems to do it all effortlessly. She is an excellent example of a model employee; we are very blessed to have her on our team.”





Brayden Barger

– DIETARY AIDE –

Hickory Creek at Sunset

Hickory Creek at Sunset is proud to announce Brayden Barger as our Quest for Excellence winner for 2023! Brayden has been a Dietary Aide in our Culinary department for three years, and is known for his dependability and positive attitude. Brayden very much demonstrates the Compassion, Accountability, Relationships and Excellence that serve as our guiding principles at American Senior Communities.

Brandon has shown much growth, perseverance and commitment over the past three years at Hickory Creek at Sunset. He treats everyone with kindness and respect. The residents are always happy to see him in the dining room, and he goes above and beyond to provide great service to his team and the residents.

Brayden's compassionate nature extends to his home life, as he is one of two caregivers for his grandmother who was diagnosed with Lewy body dementia seven years ago. He is the middle child of five siblings. He loves to read and loves basketball and is an avid gamer.

Brayden has a great presence about him and puts a smile on everyone's face. We truly appreciate his being a part of the team at Hickory Creek at Sunset. Congratulations, Brayden! Thanks for all you do!





Karen Newbolds

— CNA —

Hickory Creek at Winamac

Hickory Creek at Winamac is proud to celebrate Karen Newbolds as our 2023 Quest for Excellence winner! Karen is a dedicated and compassionate healthcare professional who fully embodies our CARE model of Compassion, Accountability, Relationships and Excellence. With a warm heart and strong sense of responsibility, Karen has touched the lives of many as a CNA at Hickory Creek at Winamac.

Karen has consistently demonstrated her commitment to providing exceptional care to her patients. Her genuine empathy and unwavering dedication have made her a beloved figure among both team members and residents alike. She understands the importance of building strong relationships based on trust, respect, and open communication, allowing her to effectively advocate for her residents' needs and ensure their well-being.

In her free time, Karen finds joy and fulfillment in her role as a wife and mother. She has been married since 2013 and has three beautiful boys. In her free time, she indulges her creative side through baking and cake decorating.

Karen's personal philosophy can be summed up in her own words: "Our seniors deserve our patience and respect. When we serve others we are working on ourselves: every act, every word and every gesture of compassion naturally nourishes our own hearts as well."

"Karen is absolutely one of the best aides I've ever had the pleasure of working with," said Karen's coworker Lori. "She is caring, compassionate and loves our residents." We couldn't agree more! Congratulations, Karen!





Kimberly Blevins

— HOUSEKEEPING / FLOOR TECH —
Hillcrest Village

Hillcrest Village is pleased to honor Kimberly Blevins as our 2023 Quest for Excellence winner! Kim has been compassionately serving the residents of Hillcrest Village in housekeeping since 2015. As a Floor Tech, Kim presents each day with a smile, an eagerness to do her best and a willingness to do whatever she can to make the day special for the residents.

As a young girl Kim visited her grandparents regularly in a nursing facility. It was during these visits that she realized the importance of serving others and the impact that compassion and quality care can have on someone's life. From then on, she knew she wanted to do the same, and she is guided by the adage, "Always treat others as you would like to be treated."

Kim has been married for seventeen years and has an 18-year-old daughter. When she isn't taking care of residents, she can be found spending time enjoying outdoor activities like go-cart racing, camping, fishing and cookouts with her family. When not outdoors she enjoys keeping her home clean and spending quality time with her family.

Kim truly exhibits our CARE values and is a perfect model of a caring person who makes a difference at ASC. Congratulations, Kim! We are very fortunate to have you as part of our team at Hillcrest Village.





Edna Robbins

— PAYROLL COORDINATOR —

Lake Pointe Village



Lake Pointe Village is pleased to nominate Edna Robbins as our 2023 Quest for Excellence winner! Edna is our Payroll Coordinator and has been with Lake Point Village since 2015. Edna was selected as our winner for being the go-to person for residents and staff anytime of the day or night.

Edna is the glue that holds our building together, and if she doesn't know the answer, she will find it. She could have banker hours, but she answers staff questions about HR, payroll and benefits 24/7 without batting an eye. Edna does not just do office work – she will assist in the kitchen, housekeeping and laundry and does not pass up a resident's call light (especially Mike's!) Edna knows our residents on a personal level and goes out of her way to make sure they get what they need.

Edna was born and raised in Indiana as the middle child of seven. She has been married for 36 years to her husband Tim, and they have four children and lots of grandchildren. Many of her family members have worked at Lake Pointe Village. Edna loves her Yorkies and is also a breeder. She enjoys spending time with her family, gardening, canning, baking and traveling. You'll often find her baking for staff and sharing vegetables from her garden with them, too.

Edna is truly genuine, and you always know where you stand with her. The residents of Lake Pointe Village truly touch her heart and she enjoys making them smile, every day. Thank you, for all that you give to the staff, residents and families, Edna! We couldn't think of a more perfect nominee for this award.





Lisa Ayala

— CNA —

Lowell Healthcare

Lowell Healthcare is proud to nominate Lisa Ayala, CNA Preceptor, as our 2023 Quest for Excellence winner! Lisa's dedication to her team and love for our residents are only a few reasons she was nominated for this award. Lisa truly exemplifies our CARE values through every interaction she has.

Lisa is the youngest child of six. While she considered herself spoiled growing up, in a big family everyone had to care for each other. She also comes from a family of healthcare workers and decided to follow the family tradition and become a CNA. She has been with Lowell Healthcare for twelve years as an Aide.

Lisa has been married to her husband for 25 years. They have three kids, aged 24, 22 and ten years old. In her spare time, Lisa loves family time, traveling and baking, and is known to bring in baked goods, keeping all her coworkers off their diets!

When asked what she likes best about being a CNA at Lowell Healthcare, she stated "Of course I love my residents, but I also feel that every single person here at the building truly cares for the residents and each other. It's a real family here."

A resident's family member had this to say about Lisa: "I love her personality and pure compassion for her patients. She is a rock star!" We couldn't agree more! Congratulations, Lisa!





Sandra Gutierrez

— MEMORY CARE ACTIVITIES ASSISTANT —
Maple Park Village



Maple Park Village would like to congratulate Sandra Gutierrez, our Quest for Excellence winner for 2023! Sandra has been an exemplary team member at Maple Park Village for the past ten years. As our Memory Care Activity Assistant, Sandra leads by example, setting the standard for compassionate interaction and excellent customer service. She exemplifies ASC's values and CARE principles, and it is evident through her interactions with residents and families that she truly loves her job.

Sandra has always been drawn to caring for others. She has worked in healthcare for over thirty years, beginning her career as a CNA at a facility for children with developmental disabilities. At Maple Park Village she really shines with new admissions and their families and strives to ensure that they have a positive experience throughout their stay. Whether it is trivia or reminiscing, or gardening outside by the gazebo, Sandra's activities are fun, loud and engaging, and she gets great resident participation. There is always laughter, love and connection wherever Sandra is involved!

Sandra has a daughter, son and husband and a total of nine grandchildren. She enjoys singing (badly), dancing, attending church and family functions.

Sandra's coworkers describe her as genuinely caring and compassionate, while "always, always, always having a smile on her face!" She is known for being reliable, positive and a team player. She is truly one of those staff members we wish we could clone! We are proud to have Sandra Gutierrez as Maple Park Village's Quest winner for 2023.





Crystal Arellano

– QMA –

Markle Health & Rehabilitation

Markle Health & Rehabilitation is proud to announce Crystal Arellano, QMA as our Quest for Excellence Winner for 2023! Crystal has been a part of the Markle family for six years, and is a wonderful representation of American Senior Communities' core values of Compassion, Accountability, Relationships and Excellence.

Crystal began her career at Markle as a Certified Nursing Assistant and obtained her Qualified Medication Aide certificate last year. She continues to pursue professional development and plans to enroll in nursing school in 2024. Her ambition and desire to provide higher levels of care for our residents is admirable, as is the compassion she shows them.

Crystal has two daughters. In her free time, she enjoys spending time with family and taking lots of walks. She also enjoys crocheting and has even brought her supplies in to crochet with the residents.

Crystal has a great attitude, and always has a smile on her face. Her positivity is infectious. "Crystal will go above and beyond for her residents to bring them joy or comfort, especially when they need it the most," remarked one of her coworkers. Crystal truly is an asset for Markle Health & Rehabilitation, and we are lucky to have her! Congratulations, Crystal!





Paige Gregory

— CNA PRECEPTOR —

Meadow Lakes

Meadow Lakes is proud to nominate Paige Gregory, CNA Preceptor as our 2023 Quest for Excellence winner! Paige has worked for Meadow Lakes for one year, but in her short time with us she has made a significant impact! Paige was nominated because of her strong work ethic and her willingness to mentor new CNA's.

Paige has tremendous compassion for serving our senior population. She received her CNA certification while working at Meadow Lakes and is currently in her third year of nursing school at IUPUI. She is the face that welcomes our rehabilitation-to-home residents when they come to Meadow Lakes. She encourages them when needed and is the first one to give them a hug and shoulder to cry on. She is their daily dose of sunshine.

Paige is a farm girl born and raised! Her family runs a dairy farm and Paige is a longtime 4H Club member. She is currently on the women's basketball team at IUPUI.

Paige loves making a positive impact on people's lives, and does it with a smile. She always goes above and beyond what needs to be done for her residents and coworkers at Meadow Lakes, and we feel that she is a great example of our CARE values in action. Congratulations, Paige! We look forward to seeing how far you'll go!





Ailene Nunley

— ACTIVITIES ASSISTANT / CNA —

Meadow View Health & Rehabilitation

Meadow View Health & Rehabilitation is proud to name Ailene Nunley, CNA as our 2023 Quest for Excellence winner! For the past 45 years, Ailene has provided the residents of Meadow View with outstanding care, warmth, and compassion. Her ever-present smile, loving attitude, and tireless dedication bring joy to those around her.

Always willing to help in any way, Ailene has served in several roles throughout her career. She is a CNA, and previously worked as a Restorative Aide. Currently, Ailene works with the residents as one of Meadow View's Activity Assistants. From bringing in Bingo prizes for residents on her day off, to cooking homemade treats on holidays or helping residents get dressed for the day, Ailene is always willing to be there for our residents.

Wanda Hamilton, Social Enrichment Coordinator, said, "She is just the best! Ailene can always be counted on to help where needed, plus she is so good with the residents." Laura Lee, LPN shares, "She consistently goes above and beyond to make everyone smile and have a great day!"

When asked what the favorite part of her job is, Ailene replied, "I just love to make my residents smile!" Meadow View Health & Rehabilitation is fortunate to have Ailene on the team. Her presence brightens the building and makes tough days much more tolerable. Congratulations, Ailene!





Marilyn Riley

— HOUSEKEEPING —

Monticello Healthcare

Monticello Healthcare is excited to honor Marilyn Riley as our 2023 Quest for Excellence winner! Marilyn has worked as a Housekeeping Aide at Monticello Healthcare for eleven years. She is always the first person to greet you in the morning with a smile on her face, and we can't think of a more perfect example of someone who embodies our core values of Compassion, Accountability, Relationships and Excellence.

Marilyn takes great pride in creating a clean, orderly environment for the residents. She is always willing to go above and beyond her duties to make them feel cared for. "I try my best to take care of the residents even though I cannot provide direct care to them," said Marilyn. "I get them water when needed and I will always find them someone to help them if it is something I cannot provide."

When asked about Marilyn, one coworker stated, "She really does her job with such pride. It's wonderful to see!" Another staff member noted, "Marilyn is always smiling and wanting to help."

Marilyn has two sisters, two daughters and a grandson. When she's not working at Monticello Healthcare, you can find her hiking and going to yard sales, car shows and festivals.

We are very grateful for all you do, Marilyn! Congratulations and we wish you all the best!





Hannah Biggerstaff

— RN PRECEPTOR —

*Mount Vernon
Nursing & Rehabilitation*



Mount Vernon Nursing & Rehabilitation is proud to name Hannah Biggerstaff, RN Preceptor as our 2023 Quest winner! Hannah has worked for our community since 2020. Her devotion to caring for seniors, along with her positive nature and willingness to mentor made her a perfect candidate for this award.

Hannah has many years of experience in senior care, and began as a CNA. When she learned of her nomination, Hannah humbly said, “It really is exciting to get this award; it’s hard to feel deserving because I work with so many great people!” When asked what she enjoys about her work, she said, “I enjoy seeing people go home when they can and becoming part of the nursing home’s family when their stay becomes permanent.”

In her personal life, Hannah works with her husband on their 80-acre cattle farm, while raising an active, blended family of two sons (ages 14 and 3) and a daughter (9). “We divide our home and farming duties as best as we can, as we both have full-time jobs away from the farm. We are busy, but we enjoy it! The farm is a great place to raise kids!”

Alisha Jones, RN DNS said, “Hannah is like a ray of sunshine. She brightens everyone’s day and always has a smile on her face.” Melissa Russell, Social Worker said, “Hannah is a great resident advocate and puts them first.” Brian Bailey, ED said, “Hannah is a great role model, she is popular with residents and families because they know her concern for them is real.”

We congratulate you, Hannah! Thank you for all that you do!





Charmaine Walker

— CNA —

North Capitol Nursing & Rehabilitation

North Capitol Nursing & Rehabilitation is pleased to announce Charmaine Walker, CNA as our Quest for Excellence winner for 2023! Charmaine is an exceptional CNA who embodies ASC's CARE mission to the fullest of her abilities. Her presence alone brings a calmness to our community, and her dedication to her residents at North Capitol radiates throughout the campus. Residents and co-workers alike love when Charmaine is on duty!

You can tell her how strong her passion is for her residents through her work ethic. At 35, Charmaine was called to service as a CNA after giving birth to her youngest daughter. Most of her career up to that point was centered around service and helping people. She spent several years working for nonprofit companies and volunteering at senior centers in Russiaville where she took on her first job as a CNA.

Charmaine grew up in Connersville, Indiana, and is the youngest of two, and her brother currently lives in Germany with his wife and children. Charmaine has quite a family of her own with four children and four grandchildren. In her spare time, you can find her taking long walks, spending time by the lake, camping or boating.

"Caring for people makes me happy. As a caregiver I would like to be remembered for making people smile and being there when they need someone the most," remarked Charmaine.

Charmaine is warm, welcoming, thoughtful and just a joy to have on the North Capitol team. Congratulations, Charmaine!





Terri Sauer

– THERAPY & WELLNESS ASSISTANT –
North Park Nursing Center



North Park Nursing Center would like to congratulate Terri Sauer, our 2023 Quest for Excellence winner! Terri joined our Therapies & Wellness team as a Wellness Assistant in November of 2018, bringing many years of experience in the restorative role. She is an invaluable member of the North Park team, exemplifying the ASC CARE values during every daily interaction with co-workers, residents and family members. Unconditionally, Terri provides a friendly disposition and warm welcome to everyone, every day.

Terri has been married to her husband for 35 years and has two children and two grandchildren. She enjoys outdoor activities such as gardening, spending time with her family and decorating both her home and the therapy gym for seasonal celebrations.

“This job is so rewarding every day. To be able to make such a big difference in someone’s life with the smallest gesture is so powerful and humbling at the same time,” said Terri. “It’s an honor to work with my residents. I appreciate this acknowledgment of my work and want to thank my team for their support.”

Director of Therapies Chris Sutton said, “It is difficult to describe how profound of an impact she makes with her residents. Terri’s significance at North Park might best be summed up by the number of people who ask the question, ‘Is Terri here today?’”

Congratulations, Terri!





Araceli Marquez

— CNA —

North Woods Village

North Woods Village is proud to name Araceli Marquez as our 2023 Quest for Excellence winner! Araceli exudes all the qualities of a Quest winner. When you are looking for a team player who is resident-focused, patient and always willing to help, Araceli is all of these and more.

Araceli came to North Woods Village just over three years ago in the PCA (Personal Care Aide) program, where she completed her requirements to become a CNA. Spending a year in the Social Enrichment department, Araceli felt that it was time to put her nursing talents to use, and she has been a CNA ever since.

Araceli began her caregiving career at an early age, helping take care of her great-grandmother who had dementia and her grandfather who had cancer. She worked in a group home previously and has always enjoyed helping others, especially her elders.

When she is not busy working, Araceli enjoys getting a Starbucks coffee and going to the park, which is her peaceful place. Araceli is originally from Texas, so Indiana provides her with lots of green grass, flowers and the sight and sounds of birds. She also enjoys going to church. Araceli has two daughters and four grandchildren.

“She doesn’t leave a resident’s room until she makes sure she has done everything they may need from her,” said one of her coworkers. “Araceli has a great aura about her and is a very positive and good-spirited person who always has a smile on her face,” said another. We are truly grateful for all that you do, Araceli! Congratulations!





Denise DeJarnett

— SCHEDULER —

Park Terrace Village



Park Terrace Village is happy to announce Carol “Denise” DeJarnett as our 2023 Quest for Excellence winner! Denise has been a dedicated employee at Park Terrace Village since 2012, and she is currently our Scheduler. She is an excellent worker who truly goes the extra mile with our residents and staff, and she is always willing to lend a hand in whatever department needs help. Whether assisting in laundry or housekeeping, or answering phones at the front desk, Denise’s work does not go unrecognized.

After going back to school for her associate degree in science, Denise was also inspired to take classes to become a Certified Nursing Assistant. Born with a true a servant’s heart, Denise could always be counted on to help as the only girl of six children growing up in Indianapolis.

Denise is the mother of two wonderful children, and grandmother of eight grandchildren. When she’s not working at Park Terrace Village, you can find her enjoying time with her family.

When asked what she likes about her role, Denise said, “I love being able to help people, while making their days as enjoyable as possible.” One of her favorite quotes comes from the philosopher Aristotle, who said, “We are what we repeatedly do. Excellence then, is not an act, but a habit.” Excellence is truly a habit for Denise, and we are incredibly grateful to have her on the Park Terrace Village team. Congratulations, Denise!





Crystal Hamm

— MDS COORDINATOR / LPN —

Prairie Village Nursing & Rehabilitation

Prairie Village Nursing & Rehabilitation is proud to nominate Crystal Hamm, LPN as our 2023 Quest for Excellence winner! Crystal is an MDS Coordinator and has been part of the Prairie Village family for 25 years! She has successfully worn several different hats and exhibits ASC's core values and Care Companion philosophy in everything she does.

Crystal admirably put herself through college while raising her children as a single parent. She truly perseveres with anything that comes her way. Always advocating for our residents and team members, Crystal has earned much respect from her peers. We credit Crystal for helping to raise the bar on our Quality Measures to a five star!

Outside of work, Crystal enjoys spending time with her family. She has a daughter, a son and two grandsons. Her son will be getting married next year, and she is looking forward to having a wedding to plan! Crystal is a true horticulturalist, and has many plants that she cares for. She is an avid animal activist and has raised a rooster named "Woofus" from incubation. Her animal brood also includes rabbits and three Pitbull dogs she considers her babies.

Her team says that Crystal is compassionate, great with relationships, a wonderful team player. She puts in that extra effort to build lasting relationships. Crystal brings so much laughter and joy to work, and we consider ourselves very fortunate to have her on our team. Congratulations, Crystal!





Jake Smallwood

— OCCUPATIONAL THERAPIST —
Riverside Village

Riverside Village would like to congratulate Jake Smallwood, winner of our 2023 Quest for Excellence award! Jake has been an Occupational Therapist at Riverside Village for almost five years. We consider him to be a huge asset to our team, and he truly exemplifies American Senior Communities' core values of compassion, relationships, excellence and accountability. We appreciate that he leads by example in putting our residents first and ensuring that they are taken care of and happy.

Jake has a master's degree in occupational therapy from Indiana University. He grew up in Kokomo, Indiana with his twin brother and younger sister. He currently lives in Mishawaka with Shelby, his wife of seven years, and their beautiful daughter, Evelyn. In his free time, Jake enjoys playing soccer, taking walks with his family and being outdoors.

Jake is very honored, grateful, and appreciative for being nominated for this award. He loves his job because he is able to help improve the quality of life for our residents. A coworker said, "Jake has a heart of gold...the world needs more people like him!"

We couldn't agree more! Congratulations, Jake, and thank you for all you do for Riverside Village.





Jamie Floyd

— LPN —

Riverview Village

Riverview Village is proud to name Jamie Floyd, LPN as our 2023 Quest for Excellence winner! Jamie has been a valued member of the Riverview Village team for three years. She consistently displays American Senior Communities' CARE values of compassion, accountability, relationships and excellence, and truly makes a difference in the lives of our residents, their families and her team.

Jamie worked as a Certified Nursing Assistant for a year prior to entering nursing school where she obtained her LPN license in 2005. "She is passionate about making a difference and advocating for her residents," said Tabettha, DNS at Riverview Village. "We are honored to have her on our team."

Jamie has three children: two sons and one daughter along with three grandchildren. In her free time, she enjoys crafts, gardening, camping and spending time with her family.

When nominated, Jamie said, "I am honored to be given this award. It is truly rewarding and touches my heart that my residents and co-workers nominated me. Long-term care is my passion, and I love serving our residents."

We at Riverview Village are grateful to see this in action each day, Jamie! Congratulations, and thank you for everything you do!





David Mullins

– CNA / QMA –

Riverwalk Village



Riverwalk Village is proud to name David Mullins, CNA/QMA, as our 2023 Quest for Excellence winner! Having been a CNA/QMA for our community for almost three years, David embodies all facets of our CARE values, showing Compassion, Accountability, Relationships and Excellence in all that he does.

David began his nursing career in 2016 when he completed his CNA certification and went to work for a long-term care facility. With the drive to advance his career further, he requested to receive QMA training and received his certification in 2019. David is very dedicated and passionate about taking care of our residents, taking extra steps to spend quality time with them and listening to their life stories and experiences. Taking care of our veteran residents holds special significance for him, as he deeply respects the sacrifices they've made for our country.

David has been married to his wife Jocelyn for just over a year, but they have been together for over seven years. They have two children, Barn (3 ½) and Willow who is nine-months-old. In his free time, David enjoys being outside and spending time with his family.

David's dedication and heartfelt compassion for the elderly makes him the perfect Care Companion and an invaluable member of our team. Congratulations, David! We are grateful for all you do!





Bernice Kimble

— HOUSEKEEPING AIDE —

Rosebud Village

Rosebud Village is pleased to recognize Bernice Kimble as our 2023 Quest for Excellence winner! Bernice has worked for Rosebud Village for 29 years. As one of our Housekeeping Aides, Bernice is dedicated to our residents and our facility. She can always be heard laughing and making jokes with our residents, families, visitors, and teammates.

Bernice claims that she was “just looking for a job” when she first started working at Rosebud Village. Now 29 years later, Bernice describes Rosebud as her “home away from home.” She considers her work much more than a job, believing that the residents and team at Rosebud are her second family. Bernice says that she has an amazing life.

Bernice lives in Richmond and has a daughter and two granddaughters, with whom she loves to spend time. She loves to decorate her home, take vacations with her family, collect seashells, and try clothing on at department stores. Bernice has an Australian shepherd named Blue.

Bernice is described by our residents’ families as the “sweetest person.” She takes the time to interact with residents and families while ensuring that our facility is spotless. Bernice can often be seen completing tasks for residents such as refilling their refrigerator with pop. Bernice is described by her teammates as a kind, caring and always helpful team player. Bernice will stop what she is doing to offer her help to others.

Rosebud is truly grateful for Bernice and all she does for Rosebud Village. Congratulations, Bernice!





Toriona Strode

– QMA –

Rosegate



Rosegate would like to congratulate Toriona Strode, our Quest Winner for 2023! Toriona, or “Tori” as she likes to be called, is a QMA. She started at Rosegate as a CNA almost a year ago, and has since gone on to become a QMA for the community. Tori was overwhelmingly nominated by the residents and staff as someone who exhibits all the all the core qualities and practices of ASC’s CARE principles of Compassion, Accountability, Relationships and Excellence.

Tori takes her time with her care and makes an extra effort to ensure that all residents she cares for get a little extra love. She also is a great help to her co-workers, helping them with their residents even if she’s not on any assignment. Tori states, “I love the opportunity to make each resident’s day better; just because they’re in a nursing home doesn’t mean they have to stop loving life.”

In her free time, Tori enjoys spending time with her husband and family. She loves to shop and enjoys trying out different cosmetics. Recently Tori was able to explore and travel, spending time in Italy for vacation.

Karalyn, the DOMA for Rosegate, remarked that Tori is always kind to others and wears a big smile on her face. The residents and staff at Rosegate are truly thankful for Tori and all that she does. Congratulations, Tori!





Danelle Jones

— HOUSEKEEPING SUPERVISOR —

Rosegate Commons

Rosegate Commons is proud to announce Danelle Jones as our Quest for Excellence winner for 2023! Danelle has been the Housekeeping Supervisor since 2021 and has made such a positive difference in our community. She truly demonstrates ASC's core values and follows our CARE principles.

Danelle takes great pride in making sure that apartments are clean and the residents are happy. Her team loves working with her stating, "Danelle keeps this building in tip top shape!" They also appreciate her for going "above and beyond to make sure everything is completed before the end of the day." Danelle consistently displays her passion for serving our seniors and the residents love seeing her every week. She will visit with the residents and even hosted a "puppy shower" for a resident who was getting a new puppy.

Danelle is from Indiana, but her father was in the Army, so she moved to several states during her childhood. Now back in Indiana, she has four children and two grandchildren. She loves to be outdoors with her family, camping, fishing and enjoying nature.

We are so proud of the dedication and accomplishments she has made over the last couple of years! Congratulations, Danelle, you are the best!





Sunday Adesmith

— LPN UNIT MANAGER —

Rosewalk at Lutherwoods

Rosewalk at Lutherwoods Assisted Living would like to congratulate Sunday Adesmith, LPN, our 2023 Quest for Excellence winner! Sunday truly embodies our CARE values every day and has made an indelible mark on our community by going the extra mile for our residents and team.

Sunday has been a dedicated member of the Rosewalk team since 2018. Originally from Nigeria, Sunday has training in journalism and worked in painting before coming to the United States, where he pursued a career in nursing. He is a graduate of Brightwood College of Indianapolis where he earned his nursing diploma and attained his nursing license.

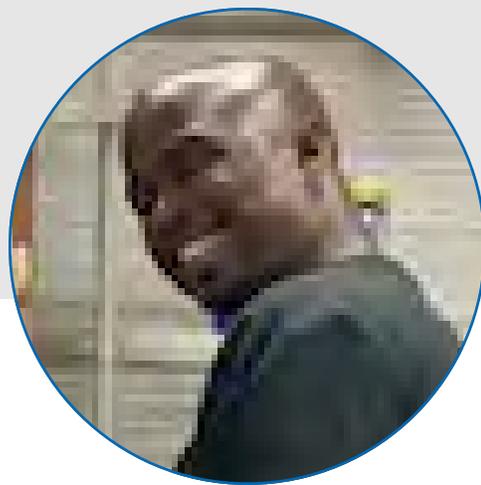
When asked how he feels about serving seniors, Sunday remarked, "The feeling is that of empathy. There is a need for me to understand their needs and to exercise patience while providing the best possible care that I can. I think about how I would want to be cared for when I grow older."

In his personal life, Sunday is a father of two sons, and together they enjoy playing soccer, volleyball and lawn tennis.

Enthusiastically nominated for this award by his community, there was a line of residents and staff wanting to take a photo with our Quest nominee! Executive Director Tyler Brammer commented, "Countless residents, coworkers and members of the Rosewalk leadership team nominated Sunday for this award. It is truly an honor to work with someone who cares for his residents the way he does!"

Congratulations, Sunday! You are truly the best!





Curtis Torrey

– DIETARY AIDE –
Rosewalk Village

Rosewalk Village would like to congratulate Curtis Torrey as our 2023 Quest for Excellence winner! Curtis is currently our Dietary Aide and has been serving in this capacity for over two years. Curtis was nominated to be our Quest for Excellence winner due to his outstanding work ethic, perfect attendance, and his daily display of CARE values.

Rena Jones, Culinary Manager, had many great things to say about our Quest winner. “Curtis is the type of employee that will go over and beyond to help me out. He will work doubles without any complaints, and never calls in nor is he ever late. He walks to work daily and will always come with a positive attitude. He always makes us laugh even when we are working short. He serves the residents and staff members with a smile and possesses a humble spirit.”

We are truly appreciative of the will and determination Curtis displays in doing his job to the best of his ability. He doesn't look for short cuts while performing his duties, he dives right in and gets the job done.

On behalf of Rosewalk Village Indianapolis we would like to say congratulations to you, Curtis! Thank you for your awesome service and contributions to our community.





Maria Orias

— CNA —

Rosewalk Village of Lafayette

Rosewalk Village of Lafayette is proud to nominate Maria Orias, CNA as our 2023 Quest for Excellence winner! Maria has been a Certified Nursing Assistant for 20 years, and she has been at Rosewalk Village of Lafayette for seven years.

Maria wanted to work in healthcare from the time she was a little girl. Watching her mother and family care for her elderly grandmother, Maria was inspired by how the family came together to care for her. Maria began to help care for her, too, and was proud that she could help her grandmother remain at home with her family until she passed away. This experience motivated Maria to become a CNA so that she could provide care for individuals that may not have the support of family like her grandmother did. She thinks of our residents as family and offers the same love and compassion as if they were her own.

Maria says that she continues in her role because she loves and enjoys the satisfaction of making a difference in the lives of our residents. “I want to make sure that each resident that I come in contact with receives the very best care possible,” she went on to say.

When Maria isn’t at Rosewalk, she is taking care of her husband of twenty-three years, along with her two children and her two cats.

We are incredibly grateful to have Maria as a member of our team at Rosewalk Village of Lafayette. Congratulations, Maria!





Austin Laclercq

— CNA —

Salem Crossing

Salem Crossing is proud to nominate Austin Leclercq, CNA, as our Quest for Excellence winner for 2023! Austin was nominated by his peers because of his compassion and amazing work ethic. He cares deeply about his residents, always finding ways to improve their happiness. He shows great respect for his coworkers and is a great example of someone who displays ASC's core values of Compassion, Accountability, Relationships and Excellence.

Austin started his career at Salem Crossing as a Nursing Assistant-In-Training in 2021. He has always loved seniors and has had the desire to make a difference in their lives. Since becoming a CNA he has demonstrated excellent leadership qualities and was given the opportunity to become a Preceptor. He always receives good feedback from the peers he trains.

Austin has three beautiful children, with another one on the way, and he is engaged to his true love. In his spare time he enjoys playing video games, working out, boxing and wrestling.

His supervisor states, "Austin is a caring, compassionate aide whose residents love him." Always attentive to residents' needs, Austin receives compliments from them often. We congratulate you, Austin! We are very fortunate to have you as part of the Salem Crossing team.





Brittany Wayt

— BUSINESS OFFICE MANAGER —

Seymour Crossing

Seymour Crossing extends our warmest congratulations to Brittany Wayt, our 2023 Quest for Excellence winner! Brittany is our Business Office Manager, and has been an integral part of our Seymour Crossing family for seven years. Having worn many hats in long-term care, she is able to offer immeasurable value to our community, and she is a perfect example of someone who embodies our CARE values.

Brittany worked as a CNA for ten years at a long-term care facility in New Albany. Previously in HR and reception at Seymour Crossing, she was very recently selected to become the Business Office Manager. Brittany has also completed firefighter training, and is now a volunteer for the Hamilton Township Volunteer Fire Department.

Brittany is married to husband, Tyler and they have three children: Aiden, Kylie and Dalton. In her free time, she enjoys going for Jeep rides with her family and cookouts and says, "I really enjoy family gatherings, it makes my heart happy."

When asked about her job and interactions with the residents, she said "I try to care for the residents like I treat my family and how I want to be treated. I love having that special friendship with them." She has so much joy for life and shares it with staff and residents daily. She is always willing to help wherever she is needed.

"Britt is so fun to be around," said one of her teammates. "She is always smiling and makes everyone feel special." Thank you, Brittany, for all you do for the residents, family and staff at Seymour Crossing. Congratulations!





Jessica Luncford

— DIRECTOR OF SOCIAL SERVICES —

Spring Mill Meadows

Spring Mill Meadows is proud to announce Jessica Luncford, Social Services Director, as the 2023 Quest for Excellence winner! Jessica began her career at Spring Mill Meadows in 2017 after she graduated from University of Indianapolis with her degree in Social Work.

Jessica chose social work after finding that nursing wasn't a good fit for her. She loves the relationships she forms with the residents and has learned over her career how to advocate with her entire heart. Jess doesn't settle when it comes to the residents' best interests!

Jessica was nominated by some of her closest co-workers who appreciate that she is always helpful to all, flexible and able to handle the many tasks that don't even fall in her job description. Kaes Kamman, DOT, said, "Jessica supports everyone at Spring Mill Meadows, even before completing her work. From coworkers to the families and residents, Jess never complains about the workload and all the items thrown her way."

Jessica married Ray Luncford in 2019, and they share a beautiful daughter named Paisley who has just turned two!

Cindy Kump, Executive Director, says, "It has been a joy to watch Jessica flourish in the environment at Spring Mill Meadows. She has become a leader in her field for ASC. Spring Mill is so fortunate to have a Social Services Director who gives her all, all the time!"





Christa Dallaire

— BUSINESS OFFICE MANAGER —

Springhill Village

Join us in celebrating Christa Dallaire, Springhill Village's 2023 Quest for Excellence winner! In her current role as Business Office Manager, Christa seamlessly combines clinical and administrative expertise, making her an invaluable member of our team.

Christa began her career in skilled nursing in 2018 as an Activities Director for a long-term care facility, joining Springhill Village 2021 as a Payroll Benefit Coordinator. She eventually transitioned to become our Business Office Manager, and quickly excelled in this role. Christa appreciates that she can continue to support residents and families behind the scenes.

Christa loves being able to help our seniors in any way that she can, and this is evident in her willingness to assist anywhere she is needed. She continues to provide leadership and support in our Activities department.

Originally from Terre Haute, Christa graduated from North Vigo High School and completed two years of college. She also worked in Customer Service for Publix Supermarkets in Florida for over twenty years. Christa and her partner Brandon have five children between them both, ranging in age from 14 to 28. She also has three granddaughters and one grandson. In her free time, Christa enjoys trike rides (a motorcycle with three wheels) and loves traveling to Florida and Tennessee to see grandkids.

We are all so happy to have Christa at Springhill Village. She not only does her job well, but we can count on her always. Thank you, Christa, for all that you do!





Sarah Rodriguez

— LPN —

Springs Valley Meadows

Springs Valley Meadows is proud to nominate Sarah Rodriguez, LPN, as our 2023 Quest for Excellence winner! Sarah was nominated because of her unwavering commitment and helpful nature, whether it is multiple admissions, switching shifts to help cover the schedule, or helping the CNAs on the floor.

Sarah started at SVM as a CNA before obtaining her nursing license in 2016. “I knew I wanted to be a nurse and help those who cannot help themselves. I loved my grandmother and I love to hear about seniors’ lives and give them the respect they deserve in their hardest days,” remarked Sarah. “As a Mexican/Indian/American woman who had big dreams as a little girl to become a nurse, I overcame many obstacles to become who I am today and this award validates that!”

Sarah shares her life with Derek and their blended family, along with many goats and dogs. She enjoys gardening and taking care of their animals. Seeing her flowers grow makes her feel grounded and at peace.

“I am proud to have Sarah on our team,” said SVM’s Executive Director. “Sarah is frequently nominated as Employee of the Month, and is constantly complimented by residents, family and her team. Her ability to be the ‘calm within the storm’ are a huge asset for our facility!”

“Sarah always has a smile on her face. She is calm and collected even when there may be a small ‘fire’ to put out,” said one teammate. “I’ve seen her grow so much in the years I’ve worked with her! She has a great relationship with staff and our residents love her.” Congratulations, Sarah!





Beverly Murphy

– QMA –

Stonebrooke Rehabilitation Centre

We are delighted to honor Beverly Murphy, QMA, as Stonebrooke Rehabilitation Centre's 2023 Quest for Excellence winner! Beverly, or Bev, as we know her, has been with Stonebrooke Rehabilitation Centre since 1974, and has consistently demonstrated our CARE principles, showing Compassion and Accountability, building Relationships, and pursuing Excellence in all that she does.

Bev's first experience in healthcare was at age thirteen when she volunteered at a local nursing home called Holly Hills, which is now our sister community, Hickory Creek of New Castle. A month prior to her 18th birthday, she was hired as a Senior Aide at a newly opened long-term care community, what is now Stonebrooke Rehabilitation Centre. Bev marvels at the fact that when she started in 1974, many of the residents she cared for were born in the late 1800's! Bev eventually trained to be able to pass medication and received her QMA certification.

Bev lives by the adage, "treat people the way you want to be treated." When asked what has made her stay for so long, she stated, "this building is part of me – it is like home to me." We are incredibly thankful for your commitment and unwavering compassion for everyone you serve, Bev! Congratulations, and we wish you all the best!





Michelle Rashawans

— INFECTION PREVENTIONIST —

Summit City Nursing & Rehabilitation

We're excited to recognize Michelle Rashawans, winner of our 2023 Quest for Excellence award at Summit City Nursing & Rehabilitation! Michelle is an outstanding nurse and an excellent example of someone who holds our CARE principles in high regard, demonstrating Compassion, Accountability, Relationships and Excellence and inspiring others to do the same.

Michelle has been with Summit City for many years. With the desire to make a greater impact after the pandemic, Michelle became a Certified Infection Prevention nurse after having been a nurse manager for almost twenty years. Never one to shy away from challenges, Michelle emerged from the pandemic with strength and grace, and with her drive and compassion intact.

Michelle is a proud mother of two boys. She also *hates* bugs! So that's why in her free time she enjoys wine under the covered gazebo for a nice relaxing evening.

"You know it's going to be a good day when you walk in at 6 a.m. for your shift and you can hear Michelle laughing," said one of her teammates. "She is an inspiration for all of us!" A resident council member fondly remarked, "Have Michelle's name changed and called her 'Mother Teresa' because the love she has for staff and residents should go down in history!"

Congratulations, Michelle! We are truly grateful for all that you do!





Jennifer Aldridge

– DIRECTOR OF THERAPY SERVICES –
Swiss Villa Nursing & Rehabilitation

Swiss Villa Nursing & Rehabilitation is honored to nominate Jennifer Aldridge as our 2023 Quest for Excellence winner! As Director of Therapy, Jennifer leads by example and never falls short when it comes to giving excellent care. She truly is dedicated to her work, and it is so evident that she puts her whole heart into her career.

Jennifer has dedicated over 18 years of her life to Swiss Villa, starting her career in 2004. After graduating from high school in 1995, she earned her bachelor's in occupational therapy from Xavier University. She has worked with seniors as an occupational therapist and director of therapy in varied settings.

Jennifer shows up every day with a smile, determination and a servant's heart. "I take great pride in being able to help people regain their function after an illness or injury, and I cherish the lessons I have learned from my patients over the years," said Jennifer.

Jennifer is mother to one teenage son named Spencer. In her free time, she enjoys spending time with her family, her two dogs and cat, gardening and reading. She loves to travel and has been to 48 of our fifty states!

Jennifer has made a huge impression on everyone around her. Lori, our Wellness Aide, remarked, "Jennifer is an amazing woman and leader. I found a love for long-term care by working and growing alongside Jennie. She leads by example, portraying excellence and also expecting it. I appreciate all she does, and she is so deserving of this award!" We couldn't agree more! Congratulations, Jennifer!





Lana Jackson

— HOME HEALTH AIDE —

The Commons at Honey Creek

The Commons at Honey Creek is proud to nominate Lana Jackson as our 2023 Quest for Excellence winner! As one of our Home Health Aides, Lana takes great pride in being a source of support and companionship for our residents. She was enthusiastically nominated by her peers and residents because of the kindness, resourcefulness and the compassion she extends to everyone she interacts with.

Lana has served in a caregiving role for many years and was trained as a Home Health Aide early in her career. “I’ve always felt called to help other people and maintain their dignity,” explained Lana. Lana is honored to be able to support and empower residents in their daily activities, while also taking the time to get to know them on a personal level.

Lana comes by her caregiving traits naturally as she’s been happily married for 26 years and has two adult daughters. They share two grandsons and four granddaughters and are fortunate to all live within the same communities. They enjoy spending time together on the weekends and relaxing with family time. They also enjoy vacationing together on any beach, but like to frequent Gulf Shores and Panama City Beach.

“Lana consistently goes above and beyond!” said Tammi Williams, RN, a colleague of Lana’s. “She is an unsung hero as her acts of service are sincere and from the heart. She deserves so much appreciation for all she does for her co-workers, residents, and families.” Congratulations, Lana! We feel blessed to have you on our team.





Ashley Stonecipher

— QMA / CNA —

Todd Dickey Nursing & Rehabilitation

Todd-Dickey Nursing & Rehabilitation is proud to nominate Ashley Stonecipher, QMA/CNA Preceptor as our 2023 Quest for Excellence winner! Ashley was nominated because of her phenomenal work ethic and willingness to be a mentor.

Originally from Georgia, Ashley moved to Indiana and began her career in senior care in 2018. Her calling in nursing was solidified through her experiences as a home caregiver to an elderly neighbor and cherished educator. She also cared for her father, a retired U.S. Air Force veteran, until he passed away in 2023.

Ashley is the proud mother of a 13-year-old daughter who enjoys volunteering at Todd-Dickey, painting nails and coloring with the ladies. Ashley also has a wonderful partner of two-and-a-half years. She and her family enjoy horseback riding, caring for pets and going on outdoor adventures.

“Ashley shows compassion for our residents and families by treating them with kindness and respect,” said RN and teammate Amanda Feeler. Wendy Broughton, Executive Director, remarked, “Ashley goes above and beyond at whatever task is put in front of her. She always excels at whatever we ask of her.”

Ashley said that she strives to serve the residents of Todd-Dickey in the honor and memory of her own parents and grandparents. “I am truly honored to receive this award,” said Ashley. “I hope to continue to represent the spirit of Quest through my work in the years to come.” We are confident that you will, Ashley! Congratulations!





Sydney Hedlin

– PAYROLL AND BENEFITS
COORDINATOR / CNA –
Trailpoint Village



Trailpoint Village is proud to name Sydney Hedlin, CNA, as our 2023 Quest for Excellence winner! Sydney has been an asset to our community since 2019. Full of energy and with a passion for outstanding service, she is a wonderful example of someone who embodies American Senior Communities' CARE philosophy of Compassion, Accountability, Relationships and Excellence.

Sydney has always been called to help those need. She has willingly worn many hats at Trailpoint Village, stepping in where needed as a CNA, Schedule Coordinator, Customer Care Coordinator, most recently serving as our Payroll & Benefits Coordinator.

“Sydney is willing to help everybody! We love her!” said one of her teammates. Her compassion and positive spirit made her a standout as a candidate for this award, and we are truly grateful for all that she does for the residents, families and staff of Trailpoint Village. Congratulations, Sydney!





Nancy Kluck

— LPN —

University Nursing Center

University Nursing Center congratulates Nancy Kluck, LPN, our Quest for Excellence winner for 2023! As a valued member of our nursing department for the past two years, Nancy consistently embodies our CARE principles, demonstrating Compassion, Accountability, Relationships and Excellence in her daily actions.

Showing compassion and kindness to others fuels Nancy's work as an LPN. She is inspired by being there for her residents in their weakest moments, and happy to be able to meet their needs, solve problems, and establish an environment of healing. Nancy is guided by a quote from Jim Rohn: "One person caring about another represents life's greatest value."

Nancy is married and has three children. When she is not at University Nursing Center, she enjoys reading and playing pinball. She loves family gatherings, and especially loves hosting birthday parties for family.

"Nancy is an integral part of University Nursing Center," remarked one of Nancy's leaders. "She demonstrates our guiding CARE principles every time she works. She is a team player and is loved by the residents. I wish I had five more Nancy's!" Jen Blumenhorst, DNS, stated, "Nancy is an amazing nurse. I am always confident when Nancy is working, assured that residents are receiving the best care." Congratulations, Nancy! Thank you for all you do for University Nursing Center.





Sasha Gerstner

— CNA PRECEPTOR —

Valparaiso Care & Rehabilitation Center

Valparaiso Care & Rehabilitation is pleased to honor Sasha Gerstner, CNA Preceptor, as our 2023 Quest for Excellence recipient! Sasha was nominated because of her excellent bedside manner and caring attitude. Sasha goes above and beyond for her residents daily and serves as a perfect example of someone who embodies our CARE values in all that she does.

Sasha's call to serve others was inspired by her grandmother, who was a manager at a nursing home. Sasha spent a lot of time volunteering there when she was young. Since coming to work for Valparaiso Care & Rehabilitation in 2022, Sasha earned her CNA certification through our NAIT program and was made a Preceptor this year. She aspires to become a nurse.

Sasha has three daughters and one son, and she says that her children motivate her to be the absolute best version of herself. In her free time, she enjoys ice cream dates with her boyfriend, hiking and spending time outdoors.

Sasha's positive and fun-loving nature has made her well loved by residents. One winter she brought snow in from outside so the residents could enjoy it! She comforts new admissions and makes them feel welcomed. "The best part of my job is knowing my residents put their full trust in me," she said. Katie, our Director of Nursing, stated that she is so proud to watch Sasha's journey and cannot wait to see her begin her journey into nursing school. We wholeheartedly agree! Congratulations, Sasha, and thank you for being such a wonderful part of our team.





Donald Lee

– COOK –

Washington Healthcare Center

Washington Healthcare Center would like to congratulate Donald Lee, who we have nominated as our Quest for Excellence winner for 2023! Donald has been a cook in the Culinary Department at Washington Healthcare for over four years and is extremely dedicated to our residents and his coworkers. He consistently lives out our CARE values, exemplifying Compassion and Accountability, creating good Relationships and pursuing Excellence in all that he does in the kitchen and beyond.

Donald always has a smile and a warm greeting for his team members and residents. He knows that mealtimes are important opportunities to provide companionship, and he routinely goes above and beyond to ensure resident satisfaction at mealtimes. Always positive, Donald's team knows they can count on him for help and a smile.

In his personal life, Donald has one son and one daughter. Donald enjoys playing video games when he's not cooking for the residents of Washington Healthcare Center.

Donald's commitment, dedication, and collaboration with residents and peers makes him an important part of our team and resident family at Washington Healthcare. We are very fortunate to have Donald on our team and look forward to many more years of service. Congratulations, Donald!





Maxine Holloway

— CNA —

Waters Edge Village



Waters Edge Village is proud to announce Maxine Holloway, CNA, as our Quest for Excellence winner! Maxine has proven to be outstanding in her role at Waters Edge Village. Her dedication and empathy towards the residents, their families and her coworkers make her exceptional.

Maxine credits her father for encouraging her to pursue her a career in healthcare. After graduating from high school in 2020, Maxine earned her CNA certification through our NAIT program at Waters Edge Village in 2022. Driven by her desire to further advance her career in serving others, Maxine is actively pursuing her RN degree at Ivy Tech.

Maxine is the older of two siblings, and she enjoys spending time with her younger sister. She loves cooking – especially stir-fry! Maxine’s hobbies include going to the gym and taking walks. She has two cats named Biscuit and Socks.

Maxine has grown both professionally and personally over the past few years. She has overcome obstacles, becoming stronger and more determined to make a positive difference in the lives of others. “I like to help people who can’t take care of themselves,” said Maxine. “I was in that situation once, and I want people to feel taken care of and loved.”

The ultimate team player, Maxine can always be depended upon. “That means that residents never have to wait,” said her teammate. “She has a smile and personality that makes your day better,” said another. When asked what makes Maxine special, her DNS stated, “Maxine takes care of our residents with the same love and care as she would her own family. I am proud to have her on our team.”





Chataqua Nelson

– THERAPY & WELLNESS ASSISTANT –
West Bend Nursing & Rehabilitation



Please join West Bend Nursing & Rehabilitation in congratulating Chataqua Nelson, Therapy & Wellness Assistant, our 2023 Quest for Excellence winner! Chataqua, known to all as “Cha-Cha,” has been working at West Bend since 2021. With her positive leadership and ever-present smile, Cha-Cha goes above and beyond each day, always putting the residents first. She supports her peers and actively mentors new staff, and truly embodies ASC’s CARE values in all that she does.

Cha-Cha has been in the long-term care profession for many years and finds it to be very rewarding. When asked what the Quest for Excellence award means to her, Cha-Cha humbly replied, “I didn’t expect it! I am very humbled that staff and residents see my performance and how much I truly care.”

Cha-Cha has been married to her husband Jason for two-and-a-half years. She has three grown boys and eleven grandchildren.

Always willing to lend a hand in any department, Cha-Cha has been known to facilitate group activities, take on last minute appointments and pick up shifts on the floor. Even in challenging times, Cha-Cha maintains her composure and keeps a positive attitude and smile on her face.

There were many smiles and tears of joy when Cha-Cha was announced as our winner! We wish you all the best, Cha-Cha. We are thrilled to have you represent West Bend Nursing & Rehabilitation!





Cristy Thomas

– BUSINESS OFFICE MANAGER –

Westview Nursing & Rehabilitation Center

Westview Nursing & Rehabilitation Center is pleased to nominate Cristy Thomas as our 2023 Quest for Excellence winner! Currently our Business Office Manager, Cristy brings a wealth of clinical and administrative knowledge, making her an indispensable member of our team.

Cristy began her career at Westview in 2019 as the Administrative Assistant, and then became our Activities Director in 2020. Driven to grow professionally in serving others, Cristy then achieved both her CNA license and Activity Director certification. Since assuming the position of Business Office Manager in 2021, Cristy has consistently demonstrated her talent and determination to master all facets of our community. She has been an invaluable resource wherever her assistance is required.

Cristy has been married to her high school sweetheart Adam for 25 years. They have three children: Natalie, Ashlie, and Luke, and one grandson named Maddox. Cristy loves to spend time with her family. Her children are very important to her, and she is happiest when her dining room table is filled with her loved ones. She and her husband's hobby is catering events and BBQ competitions.

One of Cristy's coworkers said, "Whatever is asked, Cristy is always willing to help, saying 'it's my pleasure' and doing it with a smile." She is known as a great mentor, leader and friend. She treats the staff and residents with genuine respect and will put her job aside to help out in other departments with no hesitation. Congratulations, Cristy!





Chelsy Tiffin

— COOK —

Williamsport Nursing & Rehabilitation

Williamsport Nursing & Rehabilitation Center is excited to announce Chelsy Tiffin as our 2023 Quest for Excellence winner! Chelsy has been a part of our Culinary team for over six years and is the epitome of someone who lives out our ASC's CARE values through her work and interactions with residents and her team.

Chelsy received her culinary training at Williamsport, and according to Executive Director Sheila Huskey, has become the "backbone" of the department over the past five years. She is a wonderful resource and pleasant source of support for her team, and they always know they can depend on her. Ever willing to help and fill in where needed, she rarely misses a workday. Chelsy takes great pride in her work, cooking special dishes for residents, and ensuring that they are happy and well-nourished.

Chelsy has one daughter who is the light of her life, and they do everything together! In her free time, she loves doing anything outdoors, including riding her motorbike, fishing and camping. She also loves spending quality time with her family and friends.

Chelsy expressed her appreciation and excitement when nominated for this award. "I just love working with seniors. It feels so good knowing that I can help them in some way." We are proud to be honoring you, Chelsy! Congratulations, and thank you for all that you do for the residents, families and staff of Williamsport Nursing & Rehabilitation.





Pansy Friedman

— LPN PRECEPTOR —

Willowdale Village



Willowdale Village is excited to honor Pansy Friedman, LPN, as our 2023 Quest for Excellence winner! While she is currently our Medical Records Coordinator, Pansy began her career at Willowdale an amazing 38 years ago and was nominated because of her incredible dedication and compassion to the Willowdale Village community.

Pansy's career at Willowdale Village began in 1985 when she came to work as a CNA. After several years as a CNA, Pansy desired to advance in her career to become a QMA and then eventually achieved her LPN diploma and has been a nurse and Medical Records Coordinator at Willowdale Village since 2016.

Pansy has been married to husband Kenny for 42 years. They have five children and sixteen grandchildren (eight boys and eight girls!) and she now has one great-grandchild. When she is not working, Pansy likes to read, travel to the mountains and play with her grandkids.

Pansy said, "I've been doing this since 1985 and I love taking care of older people. It reminds me of taking care of my grandma and grandpa." Her peers describe her as having a "pure heart" and state that she is someone they can always depend on in a time of need. She is also described as a nurse that cares for her residents with the utmost compassion, taking time to learn their individual preferences and needs.

Congratulations, Pansy! We are absolutely delighted to have you as a part of our team at Willowdale Village!





Lisa Cummins

— ADMISSIONS ASSISTANT —
Zionsville Meadows

Zionsville Meadows is proud to nominate Lisa Cummins as our 2023 Quest for Excellence winner! As part of the Zionsville Meadows team for going on eight years, Lisa is a perfect example of someone who demonstrates our CARE values daily, exemplifying Compassion, Accountability, Relationships, Excellence in her work and interactions with residents and her team.

As our Admissions Assistant, Lisa rounds the building daily checking to see that residents' needs are met. She ensures that new admissions are admitted smoothly, attends care plan meetings and ensures that complaints are handled promptly. She is a wonderful resource and can always be counted on to help where needed.

Lisa grew up in Bloomfield surrounded by five brothers and two sisters, with her mother being her biggest influence, imparting morality, values, the significance of hard work and how to love and care for others.

Lisa is a proud mother of two adult children and grandmother to six beautiful grandchildren. In her free time you can find her reading, gardening, enjoying great food and wine, and treasuring time spent with her family.

“I consider myself truly blessed to do the work I do,” said Lisa. “Whether it’s through a comforting word, a soothing touch, or a smile, I strive to create an atmosphere of love and care at work.”

We truly appreciate your kindness and selflessness, Lisa. Congratulations, and thank you for all you do for Zionsville Meadows.

