



Compassion

- Every employee will begin all interactions with eye contact and a smile.
- _____
- _____
- _____

Accountability

- Every employee will do shift to shift rounds at the beginning of their day to ensure resident needs are being met in accordance with their department.
- We will educate all CARE Companion Representatives on the new program upon hire
- _____
- _____
- _____

Relationships

- Each interaction with every resident will end by asking the question “Is there anything else I can do for you today?”
- We will ensure CARE Companion Representatives will have all Life Stories completed well and hung in rooms
- _____
- _____
- _____

Excellence

- We will make it a part of our daily process to recognize Exceptional CARE Connections to our residents by staff that went above and beyond that day.
- _____
- _____
- _____

Bring this form to each room and list your ideas on how you will implement the core values above in your community.

Executive Director Signature: _____

Director of Nursing Signature: _____

