

## FOR IMMEDIATE RELEASE

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## Johnson County Area Senior Community Receives 100% Deficiency-Free Survey from Indiana State Dept. Of Health

**Franklin, IN** – Hickory Creek at Franklin, located at 580 Lemley Street, has received a 100% deficiency-free survey from the state. These Indiana Department of Health surveys are conducted annually through unannounced visits that include a comprehensive assessment of the facility's compliance with state and federal regulations and guidelines. A 100% Deficiency-Free survey is the highest rating a nursing care home can achieve, indicating the facility is meeting or exceeding the required standards put in place.

Survey inspectors examine adherence to resident rights, safety guidelines, staff to resident ratio, cleanliness, infection control, accuracy of medical records, a check of policies, and review of the services provided. Most importantly, resident treatment and their overall quality of life are investigated, often including interviews with residents and their family members.

CEO Steve Van Camp said, "Our core CARE (Compassion, Accountability, Relationships, Excellence) values serve as the guiding principles that lead us as we serve our residents, their families and our employees. The staff at Hickory Creek at Franklin have shown that they live and work by those principles. A deficiency-free survey is only possible when staff are highly aligned in their level of dedication, working as a close-knit team to accomplish goals and maintain high standards. We are incredibly proud of them and congratulate the entire team."

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**About Hickory Creek at Franklin:** Operated by American Senior Communities, Hickory Creek at Franklin is located at 580 Lemley Street, Franklin, IN and offers Short-Term Rehabilitation, Long-Term Care, Respite Care, and Hospice Care. To learn more, visit <u>ASCCare.com/HCF</u>